

The  
Wheatbelt  
Family &  
Children's  
Services &  
Support  
Directory





## The Wheatbelt Family & Children's Services & Support Directory

is a joint initiative between Regional Development Australia Wheatbelt Inc (RDAW), Department for Local Government and Communities and the Department of Education.

This resource has been developed to provide a quick guide on services and support available to parents of children aged 0-5 and to providers of early childhood education and care (i.e. child care) in the Wheatbelt region of WA.

For feedback or suggestions regarding this directory please contact:

RDA Wheatbelt on  
[admin@rdawheatbelt.com.au](mailto:admin@rdawheatbelt.com.au)



An Australian Government Initiative

### **Disclaimer**

*Whilst every effort is made to ensure this information is correct at the time of printing in October 2014, Regional Development Australia Wheatbelt Inc. accepts no responsibility for outcomes and actions resulting from use of information presented in this directory.*

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*For all queries relating to early childhood education and care (child care) services in the Wheatbelt you can contact the Department for Local Government and Communities for helpful information and advice.*

### **Regional Children's Services Plans**

Funding of \$3.06 million was allocated to develop 'Regional Children's Services Plans' in the nine Regional Development Commission areas of WA. With the intention that each plan will be developed in a localised context, including population forecasts, community economic and workforce profiles. To provide a regional framework and recommendations to achieve a more strategic and co-ordinated approach to the development of services that support families and children in regional WA. The project is proposed to take two years and delivered in two phases, development and implementation.

The plans will also provide an opportunity to strengthen and or improve the level and quality of existing education and care services. Once completed, each regional plan will be used to inform the development of a state-wide Regional Education and Care Services Plan. RDA Wheatbelt is developing the Wheatbelt plan.

P: 0428 611 911

E: [glenice.batchelor@rdawheatbelt.com.au](mailto:glenice.batchelor@rdawheatbelt.com.au)

W: [www.rdawheatbelt.com.au](http://www.rdawheatbelt.com.au)

### **Children's Services Officers**

Provide information and support to parents and carers to assist selecting and accessing children's and early year's services that best meet their needs and the needs of their children. They also work together with parents, communities, service providers, government and business to plan, establish and manage children's services throughout Western Australia. Additionally, children's services officers support the education and care sector including centre based care (long day care and outside school hours care), occasional care, 3/4 year old programs, family centres and family day care services. Contact your local Wheatbelt Children's Services Officer, 26 Gordon Street (PO Box 396), NORTHAM WA 6401.

P: (08) 9622 0002

E: [deborah.clune@communities.wa.gov.au](mailto:deborah.clune@communities.wa.gov.au)

W: [www.communities.wa.gov.au/childrenandfamilies/child\\_care/Pages/ChildrensServicesOfficers.aspx](http://www.communities.wa.gov.au/childrenandfamilies/child_care/Pages/ChildrensServicesOfficers.aspx)

## Education and Care Regulatory Unit

The Department for Communities, through the Education and Care Regulatory Unit, is responsible for administering the Education and Care Services National Law (WA) Act 2012 and the Education and Care Services National Regulations 2012 for all approved and proposed Education and Care Services. Education and Care services include child care centres, family day care and outside school hours care. The Education and Care Regulatory Unit:

- Assesses, processes and approves, provider, service and supervisor certificates
- Provides information to help service providers understand and comply with the regulations
- Monitors education and care services to ensure compliance with regulations
- Responds to concerns and complaints of non-compliance with the regulations
- And carries out the quality assessment and ratings process

P: (08) 6210 3333 or freecall 1800 199 383

W: [www.communities.wa.gov.au/childrenandfamilies/childcare/Pages/default.aspx](http://www.communities.wa.gov.au/childrenandfamilies/childcare/Pages/default.aspx)

## Crèche

Are you planning to establish a new crèche service? Crèche services that meet the exclusion criteria in regulation 5(2)(e) of the Education and Care Services National Regulations 2012 may operate without a provider or service approval. Contact the Education and Care Regulatory Unit for further advice or if you are setting up a crèche contact your local Wheatbelt Children Services Officer on:

P: (08) 9622 0002

E: [deborah.clune@communities.wa.gov.au](mailto:deborah.clune@communities.wa.gov.au)

W: [www.communities.wa.gov.au/childrenandfamilies/childcare/Pages/ChildrensServicesOfficers.aspx](http://www.communities.wa.gov.au/childrenandfamilies/childcare/Pages/ChildrensServicesOfficers.aspx)

## Early Years Activities Money

Through the Department for Local Government and Communities, the Early Years Activities Money is available to support community initiatives around the early years to:

- Build capacity in communities to ensure the sustainable wellbeing of children and families by being more inclusive and working in collaboration at the local level
- Support families in nurturing and caring for their children

- Engage communities in the coordination of resources supporting early childhood.

W: [www.communities.wa.gov.au/childrenandfamilies/earlyyears/Pages/default.aspx](http://www.communities.wa.gov.au/childrenandfamilies/earlyyears/Pages/default.aspx)

## Parenting WA

@ParentingWA

24/7 telephone support offers information, support and referral service to parents, carers, grandparents and families with children up to 18 years of age. Parenting WA services are free and no referral is needed. Many parents find life with a child a joyful but challenging experience. Children's needs change as they grow and each stage brings new challenges. Trained staff are available to work with parents on: Specific parenting needs and will help identify and develop strategies to successfully manage implementation in the home. Managing the different challenges of parenting children from infancy and childhood through to teenage years. Understanding the different stages of child development. Information about local community support services. Parenting coordinators, located throughout Western Australia can provide individual parenting discussions, group sessions and workshops.

P: 6279 1200 or freecall 1800 654 432

W: [www.communities.wa.gov.au/parents/Pages/default.aspx](http://www.communities.wa.gov.au/parents/Pages/default.aspx)

## Women's Information Service

Offers a range of helpful information for women, community organisations, policy makers, students and researchers through a dedicated telephone information and referral service, publications and e-networks. The Women's Information and Referral Telephone Service is staffed by a group of fully trained and dedicated volunteers who respond each year to around 6,000 telephone inquiries from across Western Australia. Common inquiries to this free and confidential service include seeking information and/or referral for health issues, finances, legal matters, counselling and domestic violence. If you can spare some time, why not consider becoming a volunteer?

P: 1800 199 174 - Monday to Friday 9am to 4pm

E: [wis@communities.wa.gov.au](mailto:wis@communities.wa.gov.au)

W: [www.communities.wa.gov.au/women/information/service/Pages/default.aspx](http://www.communities.wa.gov.au/women/information/service/Pages/default.aspx)

# Directory





### **Aboriginal & Torres Strait Islander Families Best Start**

Recognises Aboriginal ways of bringing up children and builds on these cultural strengths. Working with local communities to help children grow up strong. Early childhood programs are for Aboriginal families with children of up to five years of age. Torres Strait Islander families are also welcome to attend. Best Start is family-friendly and flexible, and a program can include: playgroups and fun activities for young children and their carers, nutrition and health education programs, early language and numeracy skills, integration into pre-primary programs at school.

Midland (Cynthia Dann)

P: (08) 9274 9411

E: [Cynthia.Dann@communities.wa.gov.au](mailto:Cynthia.Dann@communities.wa.gov.au)

Moora (Roslyn Drayton)

P: (08) 9651 1294

E: [Roslyn.Drayton@communities.wa.gov.au](mailto:Roslyn.Drayton@communities.wa.gov.au)

Narrogin (Leanne Kickett)

P: (08) 9881 6693

E: [leanne.Kickett@communities.wa.gov.au](mailto:leanne.Kickett@communities.wa.gov.au)

W: [www.communities.wa.gov.au/communities-in-focus/parenting\\_and\\_children/aboriginalbeststart/Pages/Best-Start-Coordination.aspx](http://www.communities.wa.gov.au/communities-in-focus/parenting_and_children/aboriginalbeststart/Pages/Best-Start-Coordination.aspx)

### **Aboriginal Health**

A strategic policy division in WA Health that provides leadership, high level consultancy and direction. Providing a strategic coordination role in ensuring that the health system works effectively and equitably for Aboriginal people in WA. Aims are to: Lead and participate in key Aboriginal health action, both locally and nationally. Provide a cultural lens on WA Health's strategic activity. Broker between the Aboriginal community and government on Aboriginal health agendas. Participate and seek opportunities for WA input into national and state priorities and partnerships. Monitor and report on system performance against national reporting requirements.

P: (08) 9222 2478

E: [Aboriginal.Health@health.wa.gov.au](mailto:Aboriginal.Health@health.wa.gov.au)

W: [www.aboriginal.health.wa.gov.au/home](http://www.aboriginal.health.wa.gov.au/home)

# Directory

## Allergies

Resources have been developed by the Anaphylaxis Management Implementation Group to assist child care services to manage anaphylaxis and communicate with stakeholders. Information includes anaphylaxis management guidelines for WA child care and outside school hours care services, sample anaphylaxis management policy for child care services, healthcare plan and action plans. Fact sheets include - anaphylaxis and child care services, anaphylaxis management checklist for child care services and frequently asked questions.

P: 1800 022 222 (Health Direct for 24hr health advice)

P: 1300 728 000 (Anaphylaxis Australia for general anaphylaxis support)

W: [www.health.wa.gov.au/anaphylaxis/home/](http://www.health.wa.gov.au/anaphylaxis/home/)

## Ambulance - St John

@stjohn\_au

For emergencies call '000'. ALL COUNTRY AMBULANCE OFFICERS are VOLUNTEERS. Volunteer Ambulance Officers are one of our most precious community resources, helping to ensure that the country communities of WA have access to high quality ambulance services and facilities. Major duties of a Volunteer Ambulance Officer include: Providing quality ambulance care and transport for the sick and injured. Transferring patients between hospitals, clinics, nursing homes and, sometimes, the Royal Flying Doctor Service. Transporting patients with medical conditions from their homes to a hospital or medical centre. Responding swiftly and efficiently to emergency calls within the community. Attending sporting fixtures such as races or football matches where contracted to do so. Contact St John Ambulance for volunteering in your community, learning first aid, first aid kits, ambulance cover.

P: (08) 9334 1222 (General enquiries)

P: 000 (Emergency ONLY)

W: [www.ambulance.net.au](http://www.ambulance.net.au)

## Asthma Foundation WA

@AsthmaWA

A community-based, not-for-profit organisation dedicated to helping people breathe better. The Foundation was founded in 1964 from the personal concern of a group of dedicated people, brought together to consider how they might help people affected by asthma.

P: (08) 9289 3600 or 1800 278 462

F: (08) 9289 3601

E: [ask@asthmawa.org.au](mailto:ask@asthmawa.org.au)

W: [www.asthmawa.org.au](http://www.asthmawa.org.au)



### Australian Breastfeeding Association

@OzBreastfeeding

Providing mothers with practical mother-to-mother support and information, enabling them to establish and continue breastfeeding. The Breastfeeding Association also provides high quality and accessible training, education and resources to health professionals and the wider community to ensure skilled, knowledgeable and practical breastfeeding support for mothers.

P: 1800 686 268

W: [www.breastfeeding.asn.au](http://www.breastfeeding.asn.au)

### Australian Childhood Foundation

@AusChildhood

Finding support for a parent, we live in a time of rapid change. Children and young people are growing up in a world very different from the world their parents grew up in. It is normal for parents to feel stressed-out sometimes. All parents need support. Every parent makes mistakes and learns through experience. Mistakes only count if you keep repeating them. Appreciate that parenting has its ups and downs and accept that this is normal. Visit [www.kidscount.com.au](http://www.kidscount.com.au) for useful information about parenting.

P: 1800 176 453 (National Freecall number)

E: [info@childhood.org.au](mailto:info@childhood.org.au)

W: [www.childhood.org.au/our-work/mums-and-dads](http://www.childhood.org.au/our-work/mums-and-dads)

### Australian Government Funding

The Australian Government is committed to supporting, training and retaining experienced and qualified early childhood education and care professionals. A range of measures have been funded to support this goal.

#### Australian Apprenticeships Access Program

The Australian Apprenticeships Access Program provides job seekers with nationally recognised pre-vocational training, support and assistance. The Access Program is delivered locally by brokers and providers who work closely with employers to deliver training that meets industry needs. The program is provided at no cost to participants and assists them to find and keep an Australian Apprenticeship or Traineeship.

P: 1800 464 800

W: [www.jobaccess.gov.au/content/australian-apprenticeships-access-program-o](http://www.jobaccess.gov.au/content/australian-apprenticeships-access-program-o)



## Australian Apprenticeships Incentives Program

This program provides funding for employers who employ an Australian Apprentice in Certificate III or IV, Diploma or Advanced Diploma qualification.

P: 13 38 73

W: [www.australianapprenticeships.gov.au/program/incentives](http://www.australianapprenticeships.gov.au/program/incentives)

## Budget Based Funded Quality Measure - Workforce Element (Child Care Services Training Projects)

The workforce element of the Budget Based Funded (BBF) Quality Measure will support centre-based BBF child care services to meet the staffing arrangement requirements of the National Quality Standard. These requirements include child care educators being qualified at the Certificate III or Diploma level.

P: 13 36 84

W: [www.education.gov.au/budget-based-funded-programme](http://www.education.gov.au/budget-based-funded-programme)

## Early Years Quality Fund

The Early Years Quality Fund will provide funding directly to eligible services over two years to supplement wage increases for Certificate III qualified educators, with proportional increases across the classification scale.

## HECS-HELP Benefit for Early Childhood Education Teachers

The Australian Government has provided funding to reduce by about half the Higher Education Loan Program (HELP) debt of early childhood teachers who work in regional and remote areas, Indigenous communities and areas of high disadvantage based on postcode location. To further encourage and support early childhood teachers working in these areas, the Government has expanded the scope of the Guidelines so more early childhood education teachers are eligible to apply for the benefit. The HECS-HELP benefit will be discontinued from 1 July 2015. Eligible graduates will have until 30 June 2017 to claim the HECS-HELP benefit for work undertaken for the 2014-15 income year.

W: [www.education.gov.au/hecs-help-benefit-early-childhood-education-teachers](http://www.education.gov.au/hecs-help-benefit-early-childhood-education-teachers)



### HECS-HELP Benefit for Education Graduates

In addition to the HECS-HELP benefit for Early Childhood Education Teachers working in remote areas, early childhood teachers (working in any Australian location) may also be eligible for a reduction of their HECS-HELP debt under the 'HECS-HELP Benefit for education and nursing/midwifery graduates' which was introduced to encourage students to undertake education and nursing qualifications.

W: [studyassist.gov.au/sites/studyassist/payingbackmyloan/hecs-help-benefit/pages/nursing-and-education](http://studyassist.gov.au/sites/studyassist/payingbackmyloan/hecs-help-benefit/pages/nursing-and-education)

### Indigenous Cadetship Support

Indigenous Cadetship Support links Aboriginal and Torres Strait Islander tertiary students with many employers in a cadetship arrangement involving full-time study and work placements. It helps Aboriginal and Torres Strait Islander students by providing money to cover living costs while studying, as well as paid work experience in the holidays or throughout the year.

P: 1802 102

W: [www.employment.gov.au/indigenous-cadetship-support-ics](http://www.employment.gov.au/indigenous-cadetship-support-ics)

### Indigenous Wage Subsidy

Indigenous Wage Subsidy (IWS) is an incentive paid to employers when they employ eligible Indigenous Australians or Torres Strait Islander peoples on an ongoing basis.

P: 1802 102

W: [www.employment.gov.au/indigenous-wage-subsidy-iws](http://www.employment.gov.au/indigenous-wage-subsidy-iws)

### Recognition of Prior Learning (RPL) for early childhood professionals

The RPL initiative provides \$9.2 million over 4 years to support the implementation of the National Quality Framework by providing an opportunity for existing early childhood educators located in regional and remote locations, who lack formal qualifications, to have their skills recognised through an RPL assessment. The initiative will make it easier for experienced early childhood educators to obtain or upgrade their qualifications using new national RPL assessment tools for Cert III, Dip and Adv Dip in Children's Services.

P: 13 33 97

W: [www.education.gov.au/recognition-prior-learning-early-childhood-educators-o](http://www.education.gov.au/recognition-prior-learning-early-childhood-educators-o)

## Regional Travel Assistance Grants – Family Day Care

The Regional Travel Assistance Grant is paid to approved family day care services to provide support for the travel costs of coordination staff who are involved with supporting the network of carers in regional and remote areas.

P: 1300 363 079

W: [www.education.gov.au/community-support-programme-guidelines](http://www.education.gov.au/community-support-programme-guidelines)

## Removal of TAFE fees for Diplomas and Advanced Diplomas in Children's Services

The Australian Government is supporting early childhood educators to gain a vocational education and training qualification in early childhood. The funding is provided under a National Partnership arrangement and reimburses states and territories for removing regulated course fees for diplomas and advanced diplomas in Children's Services, delivered by a TAFE institute or other government training provider.

P: 13 33 97

W: [www.education.gov.au/removing-tafe-fees-diplomas-childrens-services](http://www.education.gov.au/removing-tafe-fees-diplomas-childrens-services)

## Set up assistance for Family Day Care & Outside School Hours Care

The Australian Government provides set up assistance to Family Day Care (FDC) and Out of School Hours Care (OSHC) services. Set up assistance is funding approved by the Department of Education to help FDC and OSHC organisations establish new child care services. It is a one-off payment to eligible new not-for-profit and for-profit services to assist in meeting set up costs.

P: 1800 670 305

W: [www.education.gov.au/information-becoming-approved-child-care-service](http://www.education.gov.au/information-becoming-approved-child-care-service)

## Australian Research Alliance for Children & Youth

@ARACYAustralia

Progressing and promoting evidence-based programs and strategies to improve the wellbeing of children and young people. Creating opportunities and the neutral space for researchers, policymakers and practitioners to work together across traditional barriers. By sharing knowledge ARACY are finding practical solutions to issues affecting the health, development and wellbeing of young Australians.

P: (02) 6248 2400

E: [enquiries@aracy.org.au](mailto:enquiries@aracy.org.au)

W: [www.aracy.org.au](http://www.aracy.org.au)

**Centrelink**

@Centrelink

A Government program delivering a range of payments and support for families, parents, carers and people of all cultural backgrounds. (See page 29 for more information)

**Child and Adolescent Health Service**

Access: Princess Margaret Hospital for Children, Child and Adolescent Community Health, Child and Adolescent Mental Health Service, New Children's Hospital Project. Publications include the Welcome your new Baby magazine.

P: (08) 9340 8222

W: [www.pmh.health.wa.gov.au](http://www.pmh.health.wa.gov.au)

**CHILD Australia**

@ChildAustralia

Child Inclusive Learning and Development Australia is a not for profit organisation dedicated to improving developmental outcomes for children through education, early childhood services, family support and advocacy built on the research evidence from contemporary early childhood education and care. Direct engagement with families and children through our early learning facilities, mobile services and parent support programs. CHILD actively pursues opportunities to work with others to integrate early childhood development services across WA and the NT.

P: (08) 9249 4333

E: [admin@childaustralia.org.au](mailto:admin@childaustralia.org.au)

W: [www.childaustralia.org.au](http://www.childaustralia.org.au)

**Child care access hotline**

The Australian Government Child Care Access Hotline is a free telephone service to help you find a child care service that meets your needs. Hotline information includes: types of care (eg; Long Day Care, Family Day Care, Occasional Care, and In Home Care), the location of child care services, possible vacancies, fee information where provided by child care services, how to choose a quality child care service and how the Australian Government helps with the cost of your child care.

P: 1800 670 305 (Freecall) 8am to 6pm, Monday to Friday  
(charges apply on calls from public pay phones or mobile phones)

W: [www.mychild.gov.au/sites/mychild/about/pages/contact-us](http://www.mychild.gov.au/sites/mychild/about/pages/contact-us)

# Directory

## **Child Care Benefit**

Helps cover the cost of child care, including long day care, family day care, occasional day care, outside school hours care, vacation care, pre-school, and kindergarten. It may also help cover the cost of child care provided by grandparents, relatives, friends or nannies. The online Child Care Online Estimator lets you make informed decisions and estimate child care entitlements that you may be able to receive. Based on your circumstances, you can estimate a dollar amount for Child Care Benefit for approved child care, Child Care Rebate entitlements, and out-of-pocket child care costs. To find out whether your child care service is approved for Child Care Benefit, ask your child care service provider or go to [www.mychild.gov.au](http://www.mychild.gov.au)

P: 13 61 50

W: [www.humanservices.gov.au/customer/services/centrelink/child-care-benefit](http://www.humanservices.gov.au/customer/services/centrelink/child-care-benefit)

## **Child Care Provider Portal**

Providing early childhood educators with access to the latest news, operational information, forms and documents. You are able to update your service's MyChild website listing via your Child Care Management System registered software. Quickly access links to Government support agencies and fact sheets on a range of information including, compliance, training and how to become an approved Child Care Service Provider operating under the CCMS.

P: 1300 667 276 (Helpdesk)

W: [projects.deewr.gov.au/sites/CCMS/Pages/default.aspx](http://projects.deewr.gov.au/sites/CCMS/Pages/default.aspx)

## **Child Care Rebate**

Paid in addition to Child Care Benefit and covers 50 per cent of out-of-pocket child care expenses, up to a maximum amount per child per year. To receive Child Care Rebate you must first claim Child Care Benefit for approved child care and be eligible for that payment (even at the zero rate). Child Care Benefit is based on your income and is different for everyone. You do not need to lodge a claim for Child Care Rebate. You will automatically be assessed when you claim Child Care Benefit for approved child care. The rebate is then paid to you if you are eligible for Child Care Benefit for approved child care and you meet the Child Care Rebate 'work, training, study test' (or are exempt from it).

P: 13 24 68

W: [www.humanservices.gov.au/customer/services/centrelink/child-care-rebate](http://www.humanservices.gov.au/customer/services/centrelink/child-care-rebate)

### Child Care WA

Parents & Community. Providing information for families to: Source a child care centre from a members list. Provide links to useful sites both related to care standards and also parenting information. Inform the community of issues facing the industry. Ensure families are aware of the financial assistance in accessing child care. Be aware of how to find a quality service.

P: 1300 062 645

W: [www.childcarewa.com/parents-and-community](http://www.childcarewa.com/parents-and-community)

### Child Care Worker (WA) Job Guide

To become a child care worker you usually have to complete a VET qualification in children's services or out of school hours care. Applicants may be required to attend an interview. As subjects and prerequisites can vary between institutions, you should contact your chosen institution for further information. You may be able to study through distance education. You can also become a child care worker through an apprenticeship or traineeship in Children's Services or Outside School Hours Care. Entry requirements may vary but employers usually require Year 10. Ask your career adviser about the possibility of starting some of this training in school.

P: 1300 062 645

E: [info@childcarewa.com](mailto:info@childcarewa.com)

W: [www.jobguide.thegoodguides.com.au/occupation/Early-Childhood-Educator](http://www.jobguide.thegoodguides.com.au/occupation/Early-Childhood-Educator)

### Child Support

Assists separated parents with information, payments and support such as: child support agreement, child support assessment, child support for parents or children living outside Australia, child support guide, child support online services, child support payment, child support referral services.

P: 13 12 72

W: [www.humanservices.gov.au/customer/information/child-support-website?utm\\_id=8](http://www.humanservices.gov.au/customer/information/child-support-website?utm_id=8)

# Directory

## Child Wise

@Child\_Wise

Any person who believes, on reasonable grounds, that a child is in need of protection may voluntarily report to Child Protection Services.

- You do not have to prove that abuse has taken place. You only need reasonable grounds for your belief.
- You do not need permission from parents or caregivers to make a report; nor do they need to be informed that a report is being made.
- If you made a report in good faith, you cannot be held legally liable - regardless of the outcome of the report.
- Your identity will remain confidential unless you need to give evidence if the matter goes to court. It is rare that this happens.

If you need to report an offence that requires immediate police attention, please call:

**Police:** 000 (Emergencies only)

**Department for Child Protection:** (08) 9222 2555 or 1800 622 258  
(Freecall for country callers)

**Crisis Care** (After hours): (08) 9223 1111 or 1800 199 008 (Freecall for country callers)

**WA Police:** 131 444

**Police Child Abuse Unit:** If urgent, call 000 otherwise for non-urgent call 131 444 or Crime Stoppers 1800 333 000

*If you suspect on reasonable grounds that a child is suffering abuse or neglect or you wish to discuss your concerns about a child or young person, please contact the helpline. A wide range of people affected by child sexual abuse contact the Helpline, including victims, parents, relatives, teachers, friends, professionals, carers and many others. Many of the callers require information on the indicators of child abuse and what to do, information about issues related to normal child development and assistance on how to talk to children about personal safety.*

*P: 1800 991 009*

*E: [helpline@childwise.net](mailto:helpline@childwise.net)*

*W: [www.childwise.net/page/8/child-wise-national-child-abuse-prevention-help-line](http://www.childwise.net/page/8/child-wise-national-child-abuse-prevention-help-line)*

## Children's Week

@ChildrensWeek

A National, annual event held around Universal Children's Day, on the fourth Wednesday in October right across Australia. This week is dedicated to celebrating children and to highlighting their achievements. It's a time to promote awareness of Children's Rights and to remind us of our community

responsibility to adhere and advocate for children as citizens, to value our relationships by listening to children and acting genuinely and honestly in response to their needs, ideas and development. Children's Week is an opportunity for the community to engage in a variety of activities that facilitate, support and encourage children and their families to play, learn and grow together. Children's Week recognises the rights of children to play and enjoy their childhood.

P: 1800 200 702

W: [www.childrensweekwa.org.au](http://www.childrensweekwa.org.au)

### Children's Contact Services

Provides details of registered Children's Contact Service providers for safe, neutral and child-focused venues for supervised visits and changeovers to occur between children and their parents and other significant persons in the child's life. Children's Contact Services (CCS) aim to minimise a child's exposure to conflict or unsafe situations when parents are separating or have separated. CCS also work with families to encourage positive interaction between children and their parents and to support the strengthening of these relationships. Over time, and where possible and safe to do so, parents are encouraged to move to self-management of their arrangements for spending time with the child.

W: [accsa.org.au/?page\\_id=137](http://accsa.org.au/?page_id=137)

### Children's Services Officers

Provides information and support to parents and carers to assist selecting and accessing children's and early years services that best meet their needs and the needs of their children. They also work together with parents, communities, service providers, government and business to plan, establish and manage children's services through Western Australia. Additionally, Children's Services Officers support the Education and Care Services Sector including long day care, occasional care, outside school hours care, 3/4 year old kindergarten programs, family centres and family day care. They are: the first point of contact for new Provider Approval and Service Approval enquiries, responsible for providing advice and support to child care service providers and potential service providers about the Approval to Operate process, childhood development, and quality child care strategies.

A: 26 Gordon Street (PO Box 396), Northam WA 6401

P: (08) 9622 0002

E: [deborah.clune@communities.wa.gov.au](mailto:deborah.clune@communities.wa.gov.au)

W: [www.communities.wa.gov.au/education-and-care/for-families/Pages/default.aspx](http://www.communities.wa.gov.au/education-and-care/for-families/Pages/default.aspx)



# Directory

## **Coles Junior Landcare School Garden Grant**

Three rounds annually February, April and July. This program aims to get kids actively involved in their environment and enable them to develop sustainable habits from a young age by financially supporting schools and youth groups. Funding of up to \$1,000 is available. All schools, kindergartens, daycare centres, and youth groups seeking to educate young Australians about the environment may be eligible to apply. If the group is not incorporated, a partnership must be formed with an organisation that will (and can) accept responsibility for administering the financial aspects of the grant.

P: (08) 9368 3166 (Landcare)

W: [www.juniorlandcare.com.au/grants-2/coles-grant](http://www.juniorlandcare.com.au/grants-2/coles-grant)

## **Community Grant Guru**

Free searchable listing of nation-wide grants and funding programs for community based and not-for-profit organisations.

W: [www.community.grantready.com.au/Find\\_Grants/Search/index.aspx](http://www.community.grantready.com.au/Find_Grants/Search/index.aspx)

## **Connect Groups**

Aims to help people help each other by providing self help and support groups with: links to community networks and information, assistance with group development and management, support with community resources and services, individual and group skills training. There is a Directory Search of support groups within WA which can be searched via key words or the listed subject headings.

P: 1800 195 575

W: [www.connectgroups.org.au/modules/directory/search.php?pg=support-groups/find-support-group/](http://www.connectgroups.org.au/modules/directory/search.php?pg=support-groups/find-support-group/)

## **Commissioner for Children and Young People WA**

@CCYPWA

The Commissioner works proactively with children and young people and their families, Government, NFP organisations and others in the community to improve the wellbeing of children and young people. This is achieved by positively influence legislation, policy, services and attitudes. More broadly the Commissioner attends regular meetings with key decision makers, advises on legislation and public policy through submissions and issues papers, and speaks directly to government and the broader community. There is also commissioned research, published reports, and hosted events to highlight specific aspects of children and young people's wellbeing.

P: (08) 6213 2297 or 1800 072 444 (Freecall for country callers)

W: [www.ccyp.wa.gov.au](http://www.ccyp.wa.gov.au)



### CREATE Foundation

@CREATEfdn

Australia's peak body representing the voices of all children and young people in out of home care. CREATE Foundation Limited was founded in 1999. As a national organisation CREATE is able to increase its reach to children and young people in care through its programs and events. As an advocate for children and young people in care CREATE ensures that their voices are heard by key decision makers in government and out-of-home care sector stakeholders. CREATE Foundation is governed by a dedicated Board of Directors comprising representatives from some of Australia's largest corporations.

P: 1800 655 105

W: [www.create.org.au](http://www.create.org.au)

### Crèche

Are you planning to establish a new crèche service? Crèche services that meet the exclusion criteria in regulation 5(2)(e) of the Education and Care Services National Regulations 2012 may operate without a provider or service approval. Crèche services need no longer display a notice as required under the previous law. Contact the Education and Care Regulatory Unit for further advice or if you are setting up a crèche contact your local Northam Children Services Officer on:

P: (08) 9622 0002

E: [deborah.clune@communities.wa.gov.au](mailto:deborah.clune@communities.wa.gov.au)

W: [www.communities.wa.gov.au/education-and-care/for-families/Pages/default.aspx](http://www.communities.wa.gov.au/education-and-care/for-families/Pages/default.aspx)

### Crisis Care Helpline

Your first call in a crisis. Crisis Care is a telephone information and counselling service for people needing urgent help. It operates 24 hours, 7 days a week for when you need someone to help sort out a serious problem, you are concerned about the wellbeing of a child, you are escaping domestic violence and need help, arguments are causing unhappiness and problems in your family, you are alone or afraid and urgently need to talk to someone, you are homeless or you need counselling, information or other support.

P: (08) 9223 1111 or 1800 199 008 (Freecall for country callers)

P: 13 14 50 (Translating and Interpreting Service)

W: [www.dcp.wa.gov.au/crisisandemergency/pages/crisiscare.aspx](http://www.dcp.wa.gov.au/crisisandemergency/pages/crisiscare.aspx)

# Directory

## Department for Child Protection (DCP)

Online information including Children & Young People in Care, Supporting Individuals and Strong Families Program, Family and Domestic Violence, Parent Support - 0 to 18 years, Child Protection abuse and neglect, Mandatory reporting of child sexual abuse, Body piercing of young people, Homelessness. Signs of Safety Child Protection Practice Framework. DCP aims to work with families to build safety around their children, enabling them to remain at home rather than being taken into care. Where this is not possible, the Department works with community sector organisations and foster carers to provide a safe and protective environment for these vulnerable children and young people.

P: 1800 622 258

W: [www.dcp.wa.gov.au/Pages/Home.aspx](http://www.dcp.wa.gov.au/Pages/Home.aspx)

## Department for Local Government and Communities Funding

Provides ongoing funding and one-off grants to more than 200 non-government organisations and community groups throughout Western Australia. In this section of the site you can download guidelines and applications forms, read about successful grant applications, find hints and tips on how to apply for a grant and how to acknowledge the Department in Guidelines for Marketing and Sponsorship.

P: (08) 6217 8400

E: [grants@communities.wa.gov.au](mailto:grants@communities.wa.gov.au)

W: [www.communities.wa.gov.au/grants/grants/Pages/default.aspx](http://www.communities.wa.gov.au/grants/grants/Pages/default.aspx)

## Department of Education

@Eduspokesperson

Responsible for national policies and programmes that help Australians access quality and affordable child care; early childhood education, school education, post-school, higher education, international education and academic research. Some of the initiatives include:

- Early Childhood Workforce Initiatives
- MyChild website ([www.mychild.gov.au](http://www.mychild.gov.au))
- National Quality Framework for Early Childhood Education and Care
- Universal Access to Early Childhood Education

Child care service providers and other organisations can also get information and support from the Australian Government to help them to deliver high quality child care services. This includes information on how to become a child care service provider, how to operate a child care service and how to improve services for children and their families.

W: [www.education.gov.au/early-childhood](http://www.education.gov.au/early-childhood)

### Department of Health

@healthgovau

Services include: public hospitals and community health services, health protection through public health services and disaster preparedness management, mental health services including in-patient services, crisis management and community treatment and support services, dental health services including school dental health and public community dental services, Aboriginal health services.

W: [www.health.wa.gov.au/home](http://www.health.wa.gov.au/home)

W: [www.health.wa.gov.au/services/detail.cfm?Unit\\_ID=2240](http://www.health.wa.gov.au/services/detail.cfm?Unit_ID=2240)

### Wheatbelt Health

Links to all Hospital Services, Aged Care Services, Cancer Care Services, Mental Health Services, Community & Public Health Services.

A: Shop 4/78, Wellington Street (PO Box 690), Northam WA 6401

P: (08) 9621 0700

E: [whr@health.wa.gov.au](mailto:whr@health.wa.gov.au)

W: [www.health.wa.gov.au/services/detail.cfm?Unit\\_ID=2240](http://www.health.wa.gov.au/services/detail.cfm?Unit_ID=2240)

### Department of Human Services (DHS)

For information about, payments for families, having a baby or adopting a child, domestic and family violence, health care for families, immunising your children, assistance with child care fees, payments to help you raise children, support for families with teenagers, support for non-parent carers:

W: [www.humanservices.gov.au/customer/themes/families](http://www.humanservices.gov.au/customer/themes/families)

Department of Human Services Phone contact list for Medicare, Centrelink, or Child Support services.

W: [www.humanservices.gov.au/customer/contact-us/phone-us](http://www.humanservices.gov.au/customer/contact-us/phone-us)

### Centrelink

A Government program delivering a range of payments and support for families, parents, carers and people of all cultural backgrounds. A vast range of information contacts and services are available. For family tax benefit, child care benefit, parenting payment, double orphan pension, baby bonus, maternity immunisation allowance.

P: 136 150

W: [www.humanservices.gov.au/customer/information/centrelink-website](http://www.humanservices.gov.au/customer/information/centrelink-website)

# Directory

## Child Care Fact Sheets 2012-2013

The fact sheet kit provides you with information about a range of Australian Government services and programs designed to support families including the Child Care Benefit (CCB), the Child Care Rebate (CCR), Jobs, Education and Training (JET) Child Care fee assistance, Child Care Services Support program, and Child Care Access hotline. For the individual fact sheets:

W: [www.mychild.gov.au/sites/mychild/childcare-information/pages/fact-sheets](http://www.mychild.gov.au/sites/mychild/childcare-information/pages/fact-sheets)

## Families

Access to all services including benefits, payments for families, having a baby or adopting a child, immunising your children, assistance with child care fees, health care, support for non-parent carers, payments to help you raise children, domestic and family violence.

P: 132 318 (Assistance for Isolated Children)

P: 136 150 (Family Tax Benefit, CCB, Parenting Payment, Double Orphan Pension, Baby Bonus, Maternity Immunisation Allowance)

W: [www.humanservices.gov.au/customer/themes/families](http://www.humanservices.gov.au/customer/themes/families)

## Medicare

Services ensure all Australians have access to free or lower-cost medical, optical and hospital care. This allows you, where you are eligible, to claim benefits and payments for health care services and includes information about Medicare basics, health care for families, Medicare services for Indigenous Australians, managing your health care information online, payments for health care, PBS and your prescription medicine and support for chronic medical conditions.

P: 132 011 (Medicare general enquiries 24/7)

P: 132 290 (PBS general enquiries 24/7)

P: 1800 653 809 (Australian Childhood Immunisation Register)

P: 1800 777 203 (Australian Organ Donor Register 24/7)

P: 1800 660 026 (Special Assistance scheme )

W: [www.humanservices.gov.au/customer/themes/medicare-and-your-health](http://www.humanservices.gov.au/customer/themes/medicare-and-your-health)

***For more information on the following please go to the alphabetical listing in this directory:***

## Child Care Benefit

P: 13 24 68

W: [www.humanservices.gov.au/customer/services/centrelink/child-care-benefit](http://www.humanservices.gov.au/customer/services/centrelink/child-care-benefit)

### Jobs, Education and Training Child Care Fee Assistance

P: 13 61 50

W: [www.humanservices.gov.au/customer/services/centrelink/jobs-education-and-training-child-care-fee-assistance](http://www.humanservices.gov.au/customer/services/centrelink/jobs-education-and-training-child-care-fee-assistance)

### Child Care Rebate

P: 13 24 68

W: [www.humanservices.gov.au/customer/services/centrelink/child-care-rebate](http://www.humanservices.gov.au/customer/services/centrelink/child-care-rebate)

### Child Support

P: 13 12 72

W: [www.humanservices.gov.au/customer/information/child-support-website?utm\\_id=8](http://www.humanservices.gov.au/customer/information/child-support-website?utm_id=8)

### Grandparent Child Care

P: 13 61 50

W: [www.mychild.gov.au/sites/mychild/childcare-information/pages/grandparent](http://www.mychild.gov.au/sites/mychild/childcare-information/pages/grandparent)

### Special Child Care Benefit

P: 13 61 50

W: [www.mychild.gov.au/sites/mychild/childcare-information/pages/special](http://www.mychild.gov.au/sites/mychild/childcare-information/pages/special)

## Department of Social Services

The Australian Government's agency for families, children, housing, communities, seniors, disability, ageing and multicultural services.

W: [www.dss.gov.au](http://www.dss.gov.au)

## Disability Services Commission

@DisabilityWA

The State Government agency responsible for advancing opportunities, community participation and quality of life for people with disability. Providing a range of direct services and support and also funds non-government agencies to provide services to people with disability, their families and carers. The Commission also partners and collaborates with disability sector organisations, business, government and other stakeholders to improve participation, inclusion and access for people with disability across the community. Early childhood services specifically designed for young children with disability can include speech, physiotherapy, occupational therapy, clinical psychology, and social work support.

P: 1800 998 214

W: [www.disability.wa.gov.au/individuals-families-and-carers/for-individuals-families-and-carers/](http://www.disability.wa.gov.au/individuals-families-and-carers/for-individuals-families-and-carers/)

## Early Years Activities Money (EYAM)

Available to support community initiatives around the early years to: build capacity in communities to ensure the sustainable wellbeing of children and families by being more inclusive and working in collaboration at the local level, build capacity in communities to ensure the sustainable wellbeing of children and families by being more inclusive and working in collaboration at the local level, support families in nurturing and caring for their children, engage communities in the coordination of resources supporting early childhood and local communities and groups are a great help to families with young children.

They can work together to make sure that there are plenty of opportunities for a good start in life. Working together also helps to respect and appreciate differences within and between communities, and promote cross cultural understanding. Community groups, communities of interest and organisations who are interested in undertaking early years activities can apply for EYAM. Indigenous and culturally and linguistically diverse groups are strongly encouraged to participate.

Targeted for children aged 0-8 years (with a priority for children up to 4 years of age), their families, carers and communities the money is available for activities of up to/under \$2000 per activity. However, it is envisaged that most activities will be on a smaller scale, in the vicinity of \$200 to \$500.

W: [www.communities.wa.gov.au/communities-in-focus/parenting\\_and\\_children/earlyyears/Pages/Early-Years-Activities-Money.aspx](http://www.communities.wa.gov.au/communities-in-focus/parenting_and_children/earlyyears/Pages/Early-Years-Activities-Money.aspx)

## Early Years Program

Recognises that a child's early years are their most important. What happens then influences their development through life. Research shows that what happens during a child's first four years of life shapes how they will develop and feel about themselves as adults. This includes their brain development, social skills, how they develop relationships and their ability to learn.

The Early Years program has applied an integrated and strategic approach to early childhood activities. This has provided the opportunity for agencies, organisations and families to work together to recognise and address the needs of their local community. These partnerships have been successful because they were developed from the 'ground up'. Early Years activities money is available to support community initiatives around the early years.

W: [www.communities.wa.gov.au/communities-in-focus/parenting\\_and\\_children/earlyyears/Pages/default.aspx](http://www.communities.wa.gov.au/communities-in-focus/parenting_and_children/earlyyears/Pages/default.aspx)

### Education and Care Services (Child Care)

Provides information and support to assist parents choose a child care option and make informed decisions about the quality of education and care offered to their child. Guides and checklists are now available. Children's Services Officers and Parenting Coordinators can also help with information about local services, finding a service that is right for a child, ideas to help settle a child into education and care and how to have positive relationships with child carers. If you have concerns about an education and care service please contact the Regulatory Unit.

P: (08) 6210 3333 or 1800 199 383 (Freecall)

W: [www.communities.wa.gov.au/education-and-care/for-families/types-of-education-and-care-services/Pages/default.aspx](http://www.communities.wa.gov.au/education-and-care/for-families/types-of-education-and-care-services/Pages/default.aspx)

#### How to choose the right type of care for your child:

To help families with this important task, Department for Local Government and Communities has produced What About Child Care? guides and checklists for babies and toddlers, 3+ years old, school-aged children, and nannies. Every child is special and unique, and deserves the best possible start in life. The guides provide information on the types of education and care services available in WA, what they offer, and how to recognise what constitutes quality, professional care. You can print off the appropriate checklist when selecting an education and care service. The checklists are a place to start to help you find an education and care service that is right for you, your child and your individual family circumstance.

P: 1800 670 305

W: [www.communities.wa.gov.au/childrenandfamilies/child care/Pages/ChildcareOptions.aspx](http://www.communities.wa.gov.au/childrenandfamilies/child care/Pages/ChildcareOptions.aspx)

### Families Australia

@familiesaust

Works to promote a national policy environment in which the needs and interests of families, especially the most vulnerable and marginalised, are heard and addressed. With the vision is that Australian families, in all their diversity, enjoy the greatest possible wellbeing. Member organisations operate in a diverse range of fields such as community and family support work, program management, disability, research, grandparenting, children's services, counselling, and youth work.

P: (02) 6273 4885

E: [admin@familiesaustralia.org.au](mailto:admin@familiesaustralia.org.au)

W: [www.familiesaustralia.org.au](http://www.familiesaustralia.org.au)



# Directory

## Family Day Care

@familydaycareau

Operating a Family Day Care service not only allows you to work from home running your own business, it is also a very rewarding career. It offers a range of benefits as an occupation and to your community. This site covers the basics of setting up a Family Day Care Service including what you need to become an educator, how much can you earn, how to join a scheme, what support is available, the New Enterprise Incentive Scheme (NEIS), Family Day Care Australia (FDCA) Membership, what is involved in obtaining a licence, licensing of your home to ensure it complies with the health and safety and equipment requirements of the Child Care (Family Day Care) Regulations 2006 (eg; safety glass, security, hygiene, etc)

W: [www.familydaycarewa.com.au/educators/](http://www.familydaycarewa.com.au/educators/)

## Family Day Care WA

@familydaycareau

Search for daycare and schemes available in your area. An organisation that provides professional support to educators and parents. This organisation, formerly known as Family Day Care Schemes of WA is the peak body representing Family Day Care in Western Australia, liaises with Federal and State Governments on issues relating to Child Care, supports members, works in partnership with other agencies and promotes Family Day Care as a quality child care service.

W: [www.familydaycarewa.com.au](http://www.familydaycarewa.com.au)

## Family Helpline

A confidential telephone counselling and information service for families with relationship difficulties. It operates 24 hours, 7 days a week. Being in a family affects everything we do and good family relationships are important. But there are times when all kinds of circumstances can create conflict and problems. Fortunately, there is help available if you need it. You don't have to face your problems alone. Call Family Helpline if you want counselling or information, you need someone to turn to, people in your family could get on better, you want to stop taking things out on others in your family, you don't want people in your family to hurt each other, you are worried about someone you know. A professional counsellor will listen and talk calmly with you. They will offer suggestions about positive things you can do to help yourself or someone else and suggest other places which may also be of help.

P: (08) 9223 1100 or 1800 643 000 (Freecall)

P: 13 40 50 (Translating and Interpreting Service)

W: [www.dcp.wa.gov.au/CrisisAndEmergency/Pages/Familyandparentinghelplines.aspx](http://www.dcp.wa.gov.au/CrisisAndEmergency/Pages/Familyandparentinghelplines.aspx)



### Financial Markets Foundation for Children

Applications open on the 15th Aug and close on 30th Sept each year. This program funds research and a wide range of projects designed specifically to improve health, welfare and wellbeing of Australian children. Funding of \$50,000-\$80,000 is available per annum, for either 1 or 2 years. Individuals, committees or project-focused foundations, may be eligible to apply.

E: [foundationforchildren@afma.com.au](mailto:foundationforchildren@afma.com.au)

W: [www.foundationforchildren.com.au/apply-for-a-grant.html](http://www.foundationforchildren.com.au/apply-for-a-grant.html)

### Foster Care

The Dept of Child Protection provides care for children from birth to 18 yo, for emergency, respite, short, medium and long term care. Respite Program - Respite Carers look after children for short periods of time to give their full time carers a break. They look after children in their own home for a few hours, a weekend or a few weeks. They undertake the same training, assessment and approval process as general foster carers. Home 4 Life is another way of describing 'permanent foster caring' - where a child is placed permanently with the same foster carer until the child turns 18. To become a long term, permanent foster carer or Home 4 Life carer, you need to apply and be assessed by the Department's Fostering and Adoption Services. Long term foster care may lead to a Special Guardianship Order or a Carer Adoption - both provide a child with a home for life. Pre-Adoptive Foster Care - Mainly for newborn babies while the birth parents are considering long-term care options. The period of care ranges from a few days to several months. You need to have had experience caring for a newborn baby, and the main caregiver cannot be in paid employment.

P: (08) 9222 2555

E: [adoptions@dcp.wa.gov.au](mailto:adoptions@dcp.wa.gov.au)

W: [www.dcp.wa.gov.au/FosteringandAdoption/CurrentFosterCarers/Pages/CurrentFosterCarers.aspx](http://www.dcp.wa.gov.au/FosteringandAdoption/CurrentFosterCarers/Pages/CurrentFosterCarers.aspx)

All other foster care:

P: 1800 182 178

E: [fostering@dcp.wa.gov.au](mailto:fostering@dcp.wa.gov.au)

W: [www.dcp.wa.gov.au/Pages/Home.aspx](http://www.dcp.wa.gov.au/Pages/Home.aspx)

### Government of Western Australia

For the full list of agencies go through the A-Z finder search links to sites on child information, including, abuse, care & family day care schemes, fire safety, safety awareness in the workplace and health.

W: [www.wa.gov.au/departments-agencies](http://www.wa.gov.au/departments-agencies)

# Directory

## **Government of WA - Grants Directory**

The Department for Local Government and Communities has developed an online grants directory to help communities and local governments in regional and metropolitan WA in locating sources of financial assistance for their projects and initiatives. The Directory provides information on a wide range of grants available to communities and local governments through the State Government and selected Commonwealth Government agencies, as well as a number of private sector organisations.

W: [www.grantsdirectory.dlg.wa.gov.au/Content/Grants/Default.aspx](http://www.grantsdirectory.dlg.wa.gov.au/Content/Grants/Default.aspx)

## **Grandparent Child Care Benefit (GCCB)**

Grandparents who are the primary carers of their grandchildren and who are receiving an income support payment from Centrelink or from the Department of Veterans' Affairs are eligible for a special rate of CCB, Grandparent CCB (GCCB), to cover the full cost of approved care for up to 50 hours per child per week. Grandparents who are the primary carers of their grandchildren do not have to meet the work/training/study test to receive up to 50 hours of CCB per child per week of approved care.

P: 13 61 50

W: [education.gov.au/grandparent-child-care-benefit](http://education.gov.au/grandparent-child-care-benefit)

## **Health Direct**

If you have a health concern and you're not sure what to do, simply call and speak with a registered nurse. You'll get fast, expert advice about any health issue, helping you make an informed decision about how to manage it. If the nurse believes you need a doctor's advice they will transfer you to a GP through the after hours GP helpline. You can make this call for yourself or behalf of a friend or relative.

P: 1800 022 222

W: [www.healthdirect.org.au](http://www.healthdirect.org.au)

### Health Promotion Project Grants

Providing grants to organisations engaged in health promotion campaigns and projects in Western Australia. A range of organisations including community based groups may apply for grants to fund new approaches to health promotion and illness prevention through changing community attitudes and behaviour, and creating environments that support people to make healthier choices. Healthway has identified priority areas for health promotion projects as well as target groups which include children, young people and disadvantaged groups. Applications for innovative, sustainable projects that reach these target groups are particularly encouraged.

P: 1800 198 450

E: [healthway@healthway.wa.gov.au](mailto:healthway@healthway.wa.gov.au)

W: [www.healthway.wa.gov.au/programs/health-promotion-project-grants](http://www.healthway.wa.gov.au/programs/health-promotion-project-grants)

### Holyoake - Wheatbelt Community Drug Service Team

Building Resilience Through Play Program for children aged 5-15. Providing assessment, referral and counselling to adults, young people, and families, and aims to reduce alcohol and other drug related harm in the Wheatbelt region. Providing a quality co-ordinated and professional service through education, counselling and support for the public and professional community. The main offices are based in Northam, Merredin and Narrogin, providing services for individuals and family members experiencing alcohol or other drug issues. The service offers individual counselling and group counselling. The Holyoake Wheatbelt Community Drug Service Team currently provides outreach clinics operating in Merredin, Kellerberrin, Moora, Gingin, Goomalling, Wongan Hills, York, Beverley, Wagin, and Brookton.

P: (08) 9621 1055 or 1800 447 172

W: [www.holyoake.org.au/content-blue.php?CID=62](http://www.holyoake.org.au/content-blue.php?CID=62)

### Immunise Australia

Dept of Health & Ageing. Immunisation is a simple, safe and effective way of protecting people against harmful diseases before they come into contact with them in the community. Immunisation not only protects individuals, but also others in the community, by reducing the spread of disease. The Immunise Australia Program implements the National Immunisation Program (NIP) Schedule which currently includes vaccines against a total of 16 diseases.

P: 1800 671 811

W: [www.immunise.health.gov.au](http://www.immunise.health.gov.au)

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## **Inger Rice Foundation Grants**

Ongoing. This program fosters activities and programs concerned with improving parent and child relationships in Australia, in particular with younger children from birth to pre-birth up to primary school age (0-5 years). It aims to offer financial support for training, research and provision of material and equipment to persons and groups through approved organisations. Funding is available up to \$5,000. Organisations may be eligible to apply. Eligible activities include: fares and living expenses of attending conferences and seminars, fees for specific programs, grants for research projects, training courses and development programs.

P: (02) 6295 7339

W: [www.community.grantready.com.au/Find\\_Grants/Search/index.aspx?itemDetails=1359](http://www.community.grantready.com.au/Find_Grants/Search/index.aspx?itemDetails=1359)

## **Jobs, Education and Training Child Care Fee Assistance (JETCCFA)**

Child Care Fee Assistance provides extra help with the cost of approved child care for eligible parents undertaking activities such as job search, work, study, training, or undertaking rehabilitation to enter, or re-enter, the workforce.

W: [www.humanservices.gov.au/customer/services/centrelink/jobs-education-and-training-child-care-fee-assistance](http://www.humanservices.gov.au/customer/services/centrelink/jobs-education-and-training-child-care-fee-assistance)

## **Kidsafe WA**

[@KidsafeWA](#)

Kidsafe WA is the lead non-government, not-for-profit, charitable organisation dedicated to the prevention of unintentional childhood injuries. An injury may require little or no care, or may be more serious, requiring treatment or hospitalisation and may result in permanent scarring, disability or death. Kidsafe WA's mission is to make a safer world for kids by leading the promotion of action to highlight and to minimise the unacceptable level of risk and consequence of injury to children in our adult-focused world. On this website you will find information about current news and events, fact sheets, resources and program information to help you keep kids safe.

P: (08) 9340 8509

P: 1800 802 244

E: [wa@kidsafe.com.au](mailto:wa@kidsafe.com.au)

W: [www.kidsafewa.com.au](http://www.kidsafewa.com.au)

### kidscount

A website for parents that is all about childhood. It has information that can help you to raise happy and confident children. Being a parent is the most important job you can do. It can last a lifetime. You don't have to know everything all the time. In fact, children and parents learn from each other. The more we can understand children, the more we can help them grow and develop. Access to non English speaking information.

P: 1800 176 453

E: [info@childhood.org.au](mailto:info@childhood.org.au)

W: [www.childhood.org.au](http://www.childhood.org.au)

W: [www.kidscount.com.au](http://www.kidscount.com.au)

### Kidspot

@KidspotSocial

Everything for Your Kids, Your Life. Pregnancy information and tips. Parent exchange site with heaps of info and helpful sites. Activities, things to do and see, food (recipes and tips), lifestyle, social groups, hot topics, health for baby and family (including height predictor, infections, diseases and much more).

W: [www.kidspot.com.au](http://www.kidspot.com.au)

### Legislation and Quality

Australian Children's Education & Care Quality Authority (ACECQA) Monitor and promote the consistent application of the Education and Care Services National Law across all states and territories. ACECQA work with the community and the children's education and care sector to ensure that the services provide meet the needs and expectations of all stakeholders.

W: [www.acecqa.gov.au](http://www.acecqa.gov.au)

#### Providers, Services & Certified Supervisors

For resources and information for providers, services and certified supervisors. Use the search function, read the FAQ, subscribe to the regular newsletters, resources, templates, application forms, qualifications list, registers and more.

P: 1300 422 327

W: [www.acecqa.gov.au/educators-and-providers](http://www.acecqa.gov.au/educators-and-providers)

## National Quality Agenda IT System

Provides services covered by the National Quality Framework. These include long day care, family day care, preschools (kindergartens) and outside school hours care with a single point of contact. You can perform a number of activities related to provider, service and certified supervisor approvals, quality assessment processes and compliance. Service providers and their staff as well as individuals who are or would like to become certified supervisors use the NQA IT System.

P: 1300 422 327

E: [enquiries@acecqa.gov.au](mailto:enquiries@acecqa.gov.au)

W: [www.acecqa.gov.au/national-quality-agenda-it-system](http://www.acecqa.gov.au/national-quality-agenda-it-system)

## Education and Care Services National Law (WA) Act 2012

(NO. 11 OF 2012) - SECT 15

W: [www.austlii.edu.au/au/legis/wa/num\\_act/eacsnla20121102012414/s15.html](http://www.austlii.edu.au/au/legis/wa/num_act/eacsnla20121102012414/s15.html)

## Department for Local Government and Communities

Education and Care Services National Regulations 2012.

W: [www.slp.wa.gov.au/legislation/statutes.nsf/main\\_mrtitle\\_12946\\_homepage.html](http://www.slp.wa.gov.au/legislation/statutes.nsf/main_mrtitle_12946_homepage.html)

## Australian National Police Check

A National Police Certificate (NPC), lists an individual's national criminal court outcomes and pending charges, and WA traffic court outcomes and pending charges that are deemed disclosable at the time of application. The WA Police NPC is issued in accordance with Western Australian laws and as such, is only suitable for use in Western Australia. Your completed application must be submitted in person - along with your Proof of Identity documents and payment - to any participating Australia Post outlet within 30 calendar days of your online application.

W: [www.police.wa.gov.au/Ourservices/InformationAccess/NationalPoliceCertificates/tabid/1339/Default.aspx](http://www.police.wa.gov.au/Ourservices/InformationAccess/NationalPoliceCertificates/tabid/1339/Default.aspx)

## Working With Children Check

A comprehensive criminal record check for certain people working with children in Western Australia. Recent changes for People working in Education and Care Services have been defined as people who have been identified as exercising management and control of the service. This is a change from the previous definition and affects which people



may require a Working With Children Check. For information regarding this compulsory national criminal record check for people who work with children under the age of 18 in WA please go to:

W: [www.checkwwc.wa.gov.au/checkwwc/WWC+Check/Forms](http://www.checkwwc.wa.gov.au/checkwwc/WWC+Check/Forms)  
Forms can be collected from your local Post Office

### Lifeline WA

@LifelineWA

Delivers services that aim to prevent suicide, support people in crisis and create opportunities for emotional wellbeing. These include counselling, crisis interventions, group programs, self-care resources, personal support, training and education, information and referral services. Lifeline WA believes that suicide is preventable and that by connecting people with care that helps them through a period of emotional crisis, vulnerable people can be kept safe. 24/7 Telephone Crisis Support.

P: 13 11 14

W: [www.lifelinewa.org.au](http://www.lifelinewa.org.au)

### Separated Dad's WA

Supporting fathers to deal with their problems and personal concerns.

P: (08) 9261 4451

E: [separateddads@lifelinewa.org.au](mailto:separateddads@lifelinewa.org.au)

W: [www.lifelinewa.org.au/separateddads/](http://www.lifelinewa.org.au/separateddads/)

### Lotterywest

@lotterywest

Every year Lotterywest make more than 1000 grants totalling over \$100 million working with community organisations that are providing services, support and inspiration to people throughout WA. Lotterywest grants exist to help community organisations make WA a better place for all. The volume of grants and the number of organisations supported provides Lotterywest with a unique vantage point. Collectively collaborating on all kinds of ideas and projects to find ways to maximise the benefit to communities. If you have an idea for a grant, please contact the grants team which is happy to share experiences and can offer a sounding board, network of contacts, as well as ideas and advice. Convert your ideas into opportunities.

P: (08) 9340 5270 or 1800 655 270 (Freecall)

W: [www.lotterywest.wa.gov.au/grants](http://www.lotterywest.wa.gov.au/grants)



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## Lotterywest Projects Grant

Ongoing - These grants are available to not-for-profit organisations and local government authorities. Supporting various types of projects. Some are small involving just a few people, others cover the whole State. A project can create and explore opportunities, address community issues and disadvantage, or simply raise awareness. These grants can support all kinds of approaches to achieving a goal, for example, developing resources to promote a local community focus on early childhood development. Grants are for projects with a start and end date, although they can range in duration from one day to three or more years. Lotterywest often cover costs others do not fund. As well as project related equipment or supplies, time-limited operating costs, wages, project administration, professional fees and travel. Depending on the length and potential benefit of the project, capital costs may also be supported.

P: 1800 655 270

W: [www.lotterywest.wa.gov.au/grants/grant-types/projects](http://www.lotterywest.wa.gov.au/grants/grant-types/projects)

## Max eGrants

Rounds in July and February. The Max eGrants program provides small grants of up to \$5,000.00 per grant to: Community groups, Schools, Kindergartens and Day care centres based in Australia or New Zealand and who apply on behalf of a disadvantaged child or young person for assistance with school books and stationery, uniforms and equipment, special tuition or support with excursions (or group of children for a single project, eg; school excursion) to further their education prospects. Generally, organisations applying for a Barnardos OfficeMax® Max eGrant will be expected to be a not-for-profit community group. Individuals can not apply. They must apply through the auspice of a group in one of the above categories.

E: [maxegrants@barnardos.org.au](mailto:maxegrants@barnardos.org.au)

W: [www.bmaxe.com.au/html](http://www.bmaxe.com.au/html)

## Men's Health Community Grants

Closes each March. Foundation 49: Men's Health and Men of Malvern are offering non-recurrent Grants up to \$2000 to community organisations for men's health awareness activities Australia wide, to coincide with International Men's Health Week in June. This program provides funding for men's health promotion activities in urban and rural areas around Australia to community based organisations including community health and resource services, housing services, rural progress and recreation associations, and primary schools. Plan, implement and evaluate a health promotion activity



to raise health awareness for men in your local community.

Applications are invited from community organisations in Australia. The program strongly endorses collaboration between organisations as it widens the skills base of the project and encourages community partnerships. Auspice organisations must be incorporated.

P: (03) 9508 3549

W: [www.49.com.au](http://www.49.com.au)

### MensLine Australia

@MensLine\_Aus

Available 24/7. A confidential, professional and anonymous telephone and online support, information and referral service. Helping men to deal with relationship problems in a practical and effective way.

P: 1300 78 99 78

W: [www.mensline.org.au](http://www.mensline.org.au)

### Mental Health Commission HELP and SUPPORT

Some people feel embarrassed to ask for help. Online you can be anonymous and find support anywhere, anytime. Please be aware that the information on this website is not intended as a substitute for professional advice. You should see a qualified health provider about any concerns.

W: [www.mentalhealth.wa.gov.au/getting\\_help/directory.aspx](http://www.mentalhealth.wa.gov.au/getting_help/directory.aspx)

### Mental Health Emergency Response Line

W: [www.mentalhealth.wa.gov.au/getting\\_help/Emergency\\_help/emergency\\_mherl.aspx](http://www.mentalhealth.wa.gov.au/getting_help/Emergency_help/emergency_mherl.aspx)

P: 1300 555 788

Support and help lines - Call 000 in an emergency if you feel someone is at risk of harm.

### Other support services include:

#### After hours GP Helpline

The after hours GP helpline is an extension of the healthdirect nurse triage service providing you with medical advice and support.

W: [www.healthdirect.gov.au/after-hours-gp-helpline](http://www.healthdirect.gov.au/after-hours-gp-helpline)

P: 1800 022 222

#### Beyond Blue

@beyondblue

Resources and information about depression and anxiety.

P: 1300 224 636

W: [www.beyondblue.org.au](http://www.beyondblue.org.au)

# Directory

## Black Dog Institute

@blackdoginst

An educational, research, clinical and community-oriented website aimed at improving understanding, diagnosis and treatment of mood disorders.

W: [www.blackdoginstitute.org.au](http://www.blackdoginstitute.org.au)

## Crisis Care Helpline

Help sort a serious problem, concerned for a child's wellbeing, escaping domestic violence and family problems, alone, afraid, homeless or in need of counselling.

P: 1800 199 008

P: (08) 9223 1111

W: [www.health.wa.gov.au/services/detail.cfm?Unit\\_ID=2516](http://www.health.wa.gov.au/services/detail.cfm?Unit_ID=2516)

## DepressioNet

A range of interactive human services using online technologies for Australians living with depression.

W: [www.depressionnet.org.au](http://www.depressionnet.org.au)

## Headspace

@headspaceonline

For young people aged 12–25; information and support at a time that suits you.

P: 1800 55 1800 (Kids Help Line)

W: [www.headspace.org.au/](http://www.headspace.org.au/)

## HealthInsite

@HealthinsiteAU

Information on a wide range of health topics.

W: [www.healthinsite.net](http://www.healthinsite.net)

## Itsallright

Contains diaries of four fictional teenagers touched by mental illness, including fact sheets on schizophrenia, bipolar disorder, depression and anxiety disorders.

P: 1800 18 SANE (7263)

W: [www.itsallright.org](http://www.itsallright.org)

### Kids Help Line

Online counselling, information and support for young people 5 to 18yo.

P: 1800 551 800

W: [www.kidshelp.com.au](http://www.kidshelp.com.au)

### Lifeline Australia

@LifelineAust

Self-help tool kits for a range of mental health issues.

P: 13 11 14

W: [www.lifeline.org.au](http://www.lifeline.org.au)

### Men's Line Australia

@MensLine\_Aus

Support information and referral service.

P: 1300 78 99 78

W: [www.mensline.org.au](http://www.mensline.org.au)

### Moodgym

Online behaviour therapy tool designed to prevent depression.

W: [www.moodgym.anu.edu.au/welcome](http://www.moodgym.anu.edu.au/welcome)

### Multicultural Mental Health

The MHIMA project is funded by the Australian Government, Department of Health & Ageing to provide a national focus for advice and support to providers and governments on mental health and suicide prevention for people from culturally and linguistically diverse (CALD) backgrounds.

P: 1300 136 289

W: [www.mhima.org.au](http://www.mhima.org.au)

### Post and Antenatal Depression Association

Speaking with PANDA's counsellors and trained volunteers is confidential and open to women and men as well family and friends.

P: 1300 726 306

W: [www.panda.org.au](http://www.panda.org.au)

### Reach Out!

@ReachOut\_Aus

Support, information and referral for young people.

W: [www.au.reachout.com](http://www.au.reachout.com)

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## RuralLink

An after-hours extension of local country mental health services providing easy telephone access to experienced community mental health staff, with a focus on supporting people with mental health issues. The service provides an after-hours contact point for new and existing clients, carers, other community members, health professionals, and community and welfare services within regional areas

P: 1800 552 002

W: [www.mentalhealth.wa.gov.au/getting\\_help/Emergency\\_help/emergency\\_rural.aspx](http://www.mentalhealth.wa.gov.au/getting_help/Emergency_help/emergency_rural.aspx)

## Suicide Call Back Service

Free telephone counselling for anyone affected by suicide, feeling suicidal, worried about someone or having lost someone to suicide.

P: 1300 659 647

W: [www.suicidecallbackservice.org.au](http://www.suicidecallbackservice.org.au)

## The Samaritans Crisis Line

Non-judgemental, non-religious, emotional support for the despairing and suicidal

P: 13 52 47

P: (08) 9388 2500

P: 1800 198 313

W: [www.thesamaritans.org.au](http://www.thesamaritans.org.au)

## YBblue

Beyondblue's website to help young people aged 18–25 years deal with depression.

P: 1300 22 4636

W: [www.youthbeyondblue.com](http://www.youthbeyondblue.com)

Support and help lines - Call '000' in an emergency if you feel someone is at risk of harm. For mental health emergency assessment, support and referral contact:

## Allied Psychological Services program

P: 1800 859 585

## Mental Health Commission HELP and SUPPORT Migrant Information, Living in WA

Private and community based centres are run by qualified staff and are usually open Monday to Friday. All centres must be licensed and are carefully regulated in Western Australia, with strict rules on: the number of children in attendance; running and maintaining centres and; the quality of care and food provided. You will need to arrange enrolment directly with the child care centre. Waiting lists are common due to high demand, so it is important to register as soon as possible. For a listing of Western Australia's child care centres, visit the My Child website. Family day care is care available for children aged from six weeks in their own home. The carers must have a qualification in child care and need to be licensed like child care centres. They must be trained in first aid and have undergone the 'Working with Children' check and have a 'National Police Clearance' check. A maximum of four pre-school age children can be cared for at one time. This service is coordinated by local councils, or private organisations that monitor the quality of care provided.

P: 13 18 81

W: [www.migration.wa.gov.au/Living/Education/Pages/EducationTrainingAndChildcare.aspx](http://www.migration.wa.gov.au/Living/Education/Pages/EducationTrainingAndChildcare.aspx)

## MyChild

An Australian online child care portal. On this website you will find information on different types of child care and how to get assistance with the cost of child care. You can also search a database to find child care centres in your local area. In many cases, you will also be able to find the services' vacancy and fee information. This site also has information and links to other useful websites about children's health and wellbeing, parenting and family support services. Additionally, [mychild.gov.au](http://mychild.gov.au) contains details of the Australian Government's early childhood agenda. This information covers a wide range of policies the Government is implementing to improve early childhood education and care.

P: 13 36 84 (MyChild Hotline)

W: [www.mychild.gov.au](http://www.mychild.gov.au)

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## Child Care Fact Sheets 2013-2014

The child care fact sheet kit for 2013-2014 provides you with information about a range of Australian Government services and programs designed to support families including the Child Care Benefit (CCB), the Child Care Rebate (CCR), Jobs, Education and Training (JET) Child Care fee assistance, Child Care Services Support program, and Child Care Access hotline. For the individual fact sheets:

W: [www.mychild.gov.au/sites/mychild/childcare-information/pages/fact-sheets](http://www.mychild.gov.au/sites/mychild/childcare-information/pages/fact-sheets)

## National Premmie Foundation

The peak body in Australia for charitable organisations that operate to provide support to families who experience premature birth or neonatal loss. With member groups across Australia the NPF is the largest organisation in Australia representing the interests of families of preterm infants. The Foundation; acts as a parent body guiding and assisting prem support and bereavement groups to achieve their objectives, represents the interests of parents of prems in terms of hospital policy, health policy, funding and standards of care, raises the profile and awareness of the plight of NICU/SCN infants and their families and the issues surrounding their care and long term development, works as part of an International Alliance to reduce the incidence of preterm birth, co-ordinates World Prematurity Awareness Month and World Prematurity Day (which occurs in November each year) activities throughout Australia.

P: 1300 773 622

E: [contact\\_us@prembaby.org.au](mailto:contact_us@prembaby.org.au)

W: [www.prembaby.org.au](http://www.prembaby.org.au)

## Ngala Helpline

Offers WA parents information and support to assist with the challenges of caring for a new baby or young child. The professional team at Ngala includes child health and mothercraft nurses, social workers, lactation consultants, paediatrician, psychiatrist, and child care workers. Consultations may be in the family home or at the centre. Centre-based early parenting services include day and overnight stays. Ngala also supports fathers through the Hey Dad WA program. This program assists men gain skills to allow them to participate in all aspects of parenting and fatherhood.

P: (08) 9368 9368 or 1800 111 546 (Freecall for country callers)

E: [heydadwa@ngala.com.au](mailto:heydadwa@ngala.com.au)

W: [www.ngala.com.au/You-and-Your-Family/For-Dads](http://www.ngala.com.au/You-and-Your-Family/For-Dads)

## Ngala

P: (08) 9368 9368 - 8am to 8pm, 7 days/week

P: 1800 111 546 (Freecall for country callers)

E: [helpline@ngala.com.au](mailto:helpline@ngala.com.au)

W: [www.ngala.com.au](http://www.ngala.com.au)

## Nutrition Australia Child Care Advisory Services @NutritionAust

Regulation and accreditation for child care services within Australia. The National Quality Standard aims to ensure that early childhood education and care are consistent and of a high quality nationwide. Seven quality areas are included within this framework including that health eating and physical activity are embedded in the program for children; that healthy eating is promoted; and that food and drink provided by the service are nutritious, varied, adequate in quantity and appropriate for the age of the child.

W: [www.nutritionaustralia.org/wa/nutrition-australia-wa-child-care-advisory-services](http://www.nutritionaustralia.org/wa/nutrition-australia-wa-child-care-advisory-services)

## Our Community - Easy Grants information @OurCommunityAU

Our Community is a world-leading social enterprise that provides advice and tools for Australia's 600,000 not-for-profit community groups and state, private and independent schools, as well as practical linkages between the community sector and the general public, business and government.

W: [www.ourcommunity.com.au](http://www.ourcommunity.com.au)

## Parenting WA @ParentingWA

24/7 telephone support offers information, support and referral service to parents, carers, grandparents and families with children up to 18 years of age. Parenting WA services are free and no referral is needed. Many parents find life with a child a joyful but challenging experience. Children's needs change as they grow and each stage brings new challenges. Trained staff are available to work with parents on: Specific parenting needs and will help identify and develop strategies to successfully manage implementation in the home. Managing the different challenges of parenting children from infancy and childhood through to teenage years. Understanding the different stages of child development. Information about local community support services. Parenting coordinators, located throughout WA can provide individual parenting discussions, group sessions and workshops.

P: (08) 6279 1200 or 1800 654 432 (Freecall)

W: [www.communities.wa.gov.au/communities-in-focus/parenting\\_and\\_children/parentingwa/Pages/default.aspx](http://www.communities.wa.gov.au/communities-in-focus/parenting_and_children/parentingwa/Pages/default.aspx)



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## Parentline

Supports and nurtures positive, caring relationships between parents, children, teenagers and the significant other people who are important to the well-being of families. Support through confidential telephone counselling which aims to support parents and carers of children. Parentline's experienced and trained counsellors can help by: talking things over with you, offering guidance and providing advice on ways to manage your children and yourself more effectively.

P: 1300 30 1300 - 8am to 10pm, 7 days/week

W: [www.parentline.com.au](http://www.parentline.com.au)

## Playgroup WA

@playgroupoz

The national peak and representative body for Playgroups in Western Australia. This not-for-profit organisation is reliant on community and member organisation support. All funds raised by or on behalf of the organisation are re-invested through its own activities or that of its member organisations into the development and promotion of Playgroup activities across Australia. Its key purposes are to: coordinate those activities that are best managed at a national level; advocate for Playgroups where a national outcome is sought; provide a regular forum for exchange of ideas and information between members; provide a national voice for Playgroups; and promote access to Playgroup for all parents and carers with young children.

P: (08) 9228 8088 or Freecall 1800 171 882

E: [admin@playgroupwa.com.au](mailto:admin@playgroupwa.com.au)

W: [www.playgroupwa.com.au](http://www.playgroupwa.com.au)

## Poisons Information Centre WA

A specialised unit that provides expert advice on the management of poisonings or suspected poisonings. Advice is freely available to the general public and health professionals. Advice is also provided on poisoning prevention, drug information and the identification of toxic agents. If the victim has collapsed or has stopped breathing, do not delay, phone 000 for an ambulance. Call the Poisons Information Centre if you, your child, a friend or a family member come in contact with a poison. Management advice is frequently updated. The WAPIC also provides limited advice in cases of poisoned pets. All calls are confidential. Specialists in Poisons Information answer your calls. They are highly trained specialists with backgrounds in pharmacy, bio-medical science and nursing. In most cases problems can be managed at home without the need to attend a hospital emergency department or your local GP.

Clinical toxicologists are available to provide specialist advice to medical professionals in cases of serious poisoning.

P: 13 11 26

P: 13 14 50 (Translating and Interpreting Service)

W: [www.scgh.health.wa.gov.au/OurServices/WAPIC/index.html](http://www.scgh.health.wa.gov.au/OurServices/WAPIC/index.html)

### Princess Margaret Children's Hospital Child Care Centre

The centre is an independent, not for profit organisation managed by a committee of parent, hospital and staff representatives. It is licenced for 47 children between the ages of 0-6 years. Child care is offered to siblings of hospital patients on an occasional care basis. The centre receives a supplementary fund to include children who have high support needs. Families may apply for child care benefit from the Family Assistance office by telephoning 136 150. A fee is charged for all care, the schedule includes a daily or hourly fee.

P: (08) 9340 8586

W: [www.pmh.health.wa.gov.au/services/chccc](http://www.pmh.health.wa.gov.au/services/chccc)

### Raising Children Network

@RCN\_AUS

The Australian Parenting website. Have you just had a new baby? Are you finding parenting harder than you thought? Do you need to find care for your child? Do you want help finding playgroups? Is your child ready for kindergarten? Are things worrying you at home and you want someone to talk to? Does someone in your family have special needs? Are you looking for a directory of parenting services in your state? For a range of contacts go to the websites listed below.

W: [www.raisingchildren.net.au/articles/wa\\_services.html](http://www.raisingchildren.net.au/articles/wa_services.html)

#### Being a Parent

W: [www.raisingchildren.net.au/being\\_a\\_parent/being\\_a\\_parent.html](http://www.raisingchildren.net.au/being_a_parent/being_a_parent.html)

#### Fathers and Dads

10 tips for making a great start to fatherhood, what to expect, how you can help and more

W: [www.raisingchildren.net.au/fathers/fathers.html](http://www.raisingchildren.net.au/fathers/fathers.html)

## **Regional Community Child Care Development Fund**

Was established to support the development of sustainable models of regional community-managed child care that meet the needs of families living in regional WA. Funding supports the transformation and longer-term sustainability of regional community-managed education and care services. The program recognises the challenges often faced by education and care providers in regional WA in providing services as a result of distance, isolation, reliance on volunteers or lack of funds. The Regional Community Child Care Development Fund includes four components:

1. An operational grants program
2. Support for the inclusion of children with additional needs
3. A strategic grants program
4. Support for children's services regional planning.

Details are posted on the Department for Communities website or for more information contact the Grants and Contracts Officer.

P: (08) 6551 8700

E: [grants@communities.wa.gov.au](mailto:grants@communities.wa.gov.au)

W: [www.communities.wa.gov.au/grants/grants/regional-community-child-care-development-fund/Pages/default.aspx](http://www.communities.wa.gov.au/grants/grants/regional-community-child-care-development-fund/Pages/default.aspx)

## **Regional Development Australia (RDA) Wheatbelt Inc @RDAWheatbelt**

For your FREE grant guide with lots of information, tips and templates contact administration:

P: (08) 9575 1888

E: [admin@rdawheatbelt.com.au](mailto:admin@rdawheatbelt.com.au) or download a copy from

W: [www.rdawheatbelt.com.au/publications/archive](http://www.rdawheatbelt.com.au/publications/archive)

## **Royalties for Regions**

A WA Government initiative that will see the equivalent of 25% of the State's annual mining and resources royalties revenue reinvested in regional communities every year. The money is distributed through three funds, the Country Local Government Fund, the Regional Community Services Fund and the Regional Infrastructure and Headworks Fund (including the Regional Grants Scheme). Funding is intended to support the development of resilient communities and contribute to regional areas being vibrant and interesting places in which to live.

P: (08) 9622 7222

Free call: 1800 049 155 (Country only)

E: [info@wheatbelt.wa.gov.au](mailto:info@wheatbelt.wa.gov.au)

W: [www.wheatbelt.wa.gov.au/funding](http://www.wheatbelt.wa.gov.au/funding)

### Rural Education Australia Program - REAPing Rewards

The program is open to not-for-profit groups and staff who deliver quality, positive educational experiences in the early childhood, primary and secondary years.

P: 1800 170 020

E: [info@frrr.org.au](mailto:info@frrr.org.au)

[www.frrr.org.au/grants/reaping-rewards-round4](http://www.frrr.org.au/grants/reaping-rewards-round4)

### Share and Care

A Not For Profit Organisation for the Coastal, Wheatbelt and Upper Great Southern regions that sponsors Health, Welfare & Children's Services to the communities including Children's Support Program, Community Care Packages, Emergency Relief, Family Assistance, Financial Counselling, Home & Community Care, Homemaker Service, Meals on Wheels, Mental Health Program, Mental Health Mobile Respite Service, Narrogin Outreach Counselling Service, Narrogin Women's Refuge Djookana, Supported Accommodation Assistance, Men's Social Support Group, Waminda House Women's Refuge, Waminda "Back to Basics", Narrogin Rainbow Centre, Governance & Policy Making Seminars, Domestic Violence Early Intervention, Gwabba Duck Mia - Men's Lodge, Wheatbelt Regional Coordinated Response to Family & Domestic Violence, Rural Primary Health Service Funding, Homeless Support Service.

P: (08) 9622 2828

W: [www.shareandcare.com.au/main.htm](http://www.shareandcare.com.au/main.htm)

# Directory

## **SIDS and Kids**

@SIDSandKidsWA

Dedicated to saving the lives of babies and children during pregnancy, birth, infancy and childhood and supporting bereaved families. Delivering on our vision through world class research; evidence based education and bereavement support; and advocacy. In Australia each year over 3,500 families experience the sudden and unexpected death of a baby or child, either through stillbirth or during the first month of life, from sudden unexpected death in infancy (SIDS or fatal sleeping accidents), SUDC (sudden unexpected death in childhood) or accident. Sadly for many of these deaths there is no known cause. For example, more than half the deaths of unborn babies during the last 8 weeks of pregnancy each year are unexplained. SIDS and Kids works to find answers for parents by funding and supporting vital research into stillbirth, SIDS and safe sleeping practices. Through evidence based community education we aim to prevent these deaths and we advocate for and support bereaved families. SIDS and Kids relies almost totally on the support of the community.

P: (03) 9819 4595

W: [www.sidsandkids.org](http://www.sidsandkids.org)

For 24 hour Bereavement Support and Information please contact your local SIDS and Kids Organisation on 1300 308 307.

## **Southern Country Health Service (SCHS) – Narrogin based**

WA Country Health Service (WACHS) delivers a comprehensive range of safe, high quality health services to rural and regional communities across the length and breadth of Western Australia. These services include hospitals, nurses, doctors, mental health services, allied health such as physiotherapy and speech pathology, and disease prevention programs. The Southern Country Governing Council provides input of health services for communities in the Great Southern, South West and the Wheatbelt

P: (08) 9881 0790

E: [Jo.Drayton@health.wa.gov.au](mailto:Jo.Drayton@health.wa.gov.au)

W: [www.health.wa.gov.au/governingcouncils/country\\_services/index.cfm](http://www.health.wa.gov.au/governingcouncils/country_services/index.cfm)

## **Special Child Care Benefit**

Can help where there is a child at risk of serious abuse or neglect, or a family with an exceptional case of short term financial hardship which has substantially reduced their capacity to pay child care fees.

P: 13 36 84

W: [www.mychild.gov.au/sites/mychild/childcare-information/pages/special](http://www.mychild.gov.au/sites/mychild/childcare-information/pages/special)

### **Strong Families – Wheatbelt**

Sometimes help is often needed from more than one agency when families find themselves facing many difficulties at the same time. These difficulties might include issues to do with bringing up children, housing, family violence, children staying away from school, physical health, mental health, money, and alcohol or substance abuse. Strong Families brings family members and agency workers together to share relevant information, identify goals and develop a plan to help meet the family's needs.

P: (08) 9622 0004

E: [sharla.abdullah@strongfamilies.wa.gov.au](mailto:sharla.abdullah@strongfamilies.wa.gov.au)

W: [www.strongfamilies.wa.gov.au](http://www.strongfamilies.wa.gov.au)

### **Turf Australia Grant**

Annual round in July. Giving schools and youth groups the opportunity to win a free green makeover. Schools and youth groups across Australia have the chance to have their sports field or recreational area revitalized with new turf. Schools, (including preschools, and kindergartens) students and teachers are invited to apply by telling us how natural turf will enhance your environment and how your school ground, recreational area and/or sports field will benefit from a real green makeover.

P: (08) 9368 3166

W: [www.juniorlandcare.com.au/grants-2](http://www.juniorlandcare.com.au/grants-2)

### **WA Grants for Women**

Funding of up to \$5000 is available for community organisations to develop projects that strengthen the social and economic wellbeing of women, increase their participation, promote positive images of women in the community, encourage women's leadership and/or encourage women's sense of safety. Applications usually close early April annually and projects are expected to be completed within 12 months of the grant allocation.

P: (08) 6551 8700

E: [grants@communities.wa.gov.au](mailto:grants@communities.wa.gov.au)

W: [www.communities.wa.gov.au/grants/grants/Pages/Grants-for-Women.aspx](http://www.communities.wa.gov.au/grants/grants/Pages/Grants-for-Women.aspx)

## **Wheatbelt Organisation for Children's Services [WOCS]**

An incorporated, not-for-profit organisation that addresses concerns over the long term sustainability of child care in the rural sector of WA. WOCS membership is made up of a diverse group of individuals throughout the Wheatbelt and beyond including: child care professionals, local government representatives, parents and community members. WOCS aims to highlight the current plight of child care in the Wheatbelt. WOCS has established partnerships with industry and government bodies, and works towards the common goal of creating a strong network throughout rural WA to support the long term sustainability of child care in the rural sector.

P: (08) 9889 0012

E: [info@wocs.com.au](mailto:info@wocs.com.au)

W: [www.wocs.com.au](http://www.wocs.com.au)

## **Wheatbelt Public Health Unit**

In partnership with communities and health care providers, the Wheatbelt Public Health Unit has a role to respond to significant public health needs which have been detected and/or anticipated including, measures to modify the living environment and community facilities, strategies for the prevention and control of disease and injury and strategies to assist communities to make informed decisions.

P: (08) 9622 4320

W: [www.health.wa.gov.au/services/detail.cfm?Unit\\_ID=284](http://www.health.wa.gov.au/services/detail.cfm?Unit_ID=284)

## **Women and Newborn Health Service - King Edward Memorial Hospital**

For links to many services including Aboriginal Maternity Services Support Unit, BreastScreen WA, Genetic Services of Western Australia, Gynaecologic Cancer Service, Sexual Assault Resource Centre, Statewide Obstetric Support Unit, WA Cervical Cancer Prevention Program, Women's Health Policy and Projects, WA Perinatal Mental Health Unit.

P: (08) 9340 2222

W: [www.kemh.health.wa.gov.au](http://www.kemh.health.wa.gov.au)

## **Women's Information Service**

Offers a range of helpful information for women, community organisations, policy makers, students and researchers through a dedicated telephone information and referral service, publications and e-networks. The Women's Information and Referral Telephone Service is staffed by a group of fully trained and dedicated volunteers who respond each year to around 6,000 telephone inquiries from across Western Australia. Common inquires to this



free and confidential service include seeking information and/or referral for health issues, finances, legal matters, counselling and domestic violence.

P: 1800 199 174 - 9am to 5pm, Monday to Friday

E: [wis@communities.wa.gov.au](mailto:wis@communities.wa.gov.au)

W: [www.communities.wa.gov.au/communities-in-focus/women/womens-information-service/Pages/default.aspx](http://www.communities.wa.gov.au/communities-in-focus/women/womens-information-service/Pages/default.aspx)

### **Working With Children Check**

A comprehensive criminal record check for certain people working with children in WA. Recent changes for People working in Education and Care Services have been defined as people who have been identified as exercising management and control of the service. This is a change from the previous definition and affects which people may require a Working With Children Check. The definition previously included all members of management committees or boards for the licensee, regardless of their roles with respect to delivery of the service. For information regarding this compulsory national criminal record check for people who work with children under the age of 18 in WA. Forms can be collected from your local Post Office.

W: [www.checkwwc.wa.gov.au/checkwwc/WWC+Check/](http://www.checkwwc.wa.gov.au/checkwwc/WWC+Check/)

### **Yorganop Association Incorporated (YIPSU)**

Originally funded by FaHSCIA to establish the Indigenous Professional Support Unit (IPSU) for WA as a part of the Inclusion and Professional Support Program (IPSP). YIPSU WA supports: Child Care Centres; Playgroups; Multifunctional Aboriginal Children's Services (MACS); Out of School Hours Care, Nutrition Programs and Mobile Playgroups. Supporting Indigenous services, staff, families and communities to provide experiences for children so that they grow up strong kids. Support local culture and local languages. Provide opportunities for learning to all Indigenous child care workers. Support, information and training that is local and as close to home as possible. Listen to staff, communities, families and children and make sure the support provided is what you want.

P: 1800 788 520

W: [www.ipsuwa.org.au](http://www.ipsuwa.org.au)

# Wheatbelt services listing

## Early Childhood Education and Care (ECEC) Centres (Childcare Centres)

W: [www.careforkids.com.au/child-care/wheatbelt](http://www.careforkids.com.au/child-care/wheatbelt) or  
[www.echildcare.com.au/region/central-wheatbelt/](http://www.echildcare.com.au/region/central-wheatbelt/)

## Playgroups

As most playgroups operate with a voluntary committee the contact details are subject to frequent changes. For updated information or to find your nearest Playgroup, navigate to:

W: [playgroupwa.com.au/Find-a-Playgroup](http://playgroupwa.com.au/Find-a-Playgroup)

P: 1800 171 882

E: [hotline@playgroupwa.com.au](mailto:hotline@playgroupwa.com.au)

## Toy Libraries

Toy libraries in Western Australia mostly cater for the younger child (0 – 8 years), although some do have games and puzzles that are suitable for the whole family. There are no barriers to membership and families from all walks of life and income levels are welcome to join.

W: [www.toylibrary.asn.au/](http://www.toylibrary.asn.au/)

## Community Resource Centres (CRC)

Many CRCs host the Rural in Reach program by Women's Health and Family Services. CRC's also offer a range of services including access to - Centrelink, Medicare and child support agents, WA government information booths, video conferencing and numerous other services that can help network families with agencies. Many CRC's in conjunction with their local libraries also provide the family literacy program, Better Beginnings.

W: [www.drd.wa.gov.au/regions/wheatbelt/Pages/Community-Resource-Centres.aspx](http://www.drd.wa.gov.au/regions/wheatbelt/Pages/Community-Resource-Centres.aspx)

## Other community services

Whilst it differs slightly from area to area, Local Governments are valuable sources of information as to what services are available in their communities. In some areas, Local Governments are also responsible for managing early childhood education and care services.

W: [www.drd.wa.gov.au/regions/wheatbelt/Pages/Contacts.aspx](http://www.drd.wa.gov.au/regions/wheatbelt/Pages/Contacts.aspx)

**H** Health services and centres

**T** Toy libraries

**M** Medical facilities

**N** Early years networks

**E** ECEC services

**O** Other services

**P** Playgroups

Shire of Beverley			
M	Beverley Hospital	P: (08) 9646 3200 Beverley Child Health Centre (08) 9646 1210	Cnr John & Forrest St's, Beverley
P	Beverley Playgroup	E: playgroupbeverley@hotmail.com	132 Vincent Street, Beverley
T	Beverley Toy Library	P: Claire (08) 9647 2165	Community Health Building, Vincent St, Beverley
Shire of Brookton			
H	Brookton Community Health Service	P: (08) 9642 1005	Saddleback Medical Centre, 456 Whittington St, Brookton
E	Milly Molly Mandy's	P: (08) 9642 1037	56 Williams St, Brookton
P	Brookton Family Playgroup Inc	P: (08) 9642 1431	WB Eva Pavillion, Brookton Hwy, Brookton
P	Seabrook Aboriginal Playgroup	P: Playgroup WA 1800 171 882	King St, Brookton
Shire of Bruce Rock			
H	Bruce Rock Memorial Hospital	P: (08) 9061 0222 or Child Health Centre (08) 9061 1090	Butcher Street, Bruce Rock
E	Bruce Rock Child Care Centre	P: (08) 9061 1195	3 Bean Rd, Bruce Rock
P	Bruce Rock Playgroup	P: (08) 9061 1525	Butcher Street, Bruce Rock
T	Bruce Rock Toy Library	P: (08) 9061 1687	Bruce Rock CRC, 40-42 Johnson St, Bruce Rock
Shire of Chittering			
H	Bindoon Child Health Centre	P: (08) 9576 0510	Bindoon Community Health Centre, Great Northern Hwy, Bindoon
P	Bindoon Playgroup	P: 0429 180 245	Chinkabee Complex, Bindoon
P	Immaculate Heart College Playgroup	P: (08) 9571 8135	Lower Chittering Hall, Lower Chittering
P	Bindoon Better Beginnings Playgroup		Kindergarten, Classroom 19, Learners Way, Bindoon
N	Early Years Network	P: Alison (08) 9576 4600	Shire of Chittering
Shire of Corrigin			
M	Corrigin Hospital	P: (08) 9063 0333 or Child Health Centre (08) 9063 2120	11 Lynch St, Corrigin
E	Giggle Pots Child Care	P: (08) 9063 2365 or (08) 9065 2033	42 Lynch St, Corrigin
P	Corrigin Playgroup	P: (08) 9063 2928	Lynch St, Corrigin
T	Corrigin Toy Library	P: Emily (08) 9063 2844	Corrigin CRC, 55 Larke Cr, Corrigin
O	Bright Start Program		Corrigin District High School, Corrigin
O	Boogie Roos	P: Sandra 0410 708 000 or E: sandra@boogieroos.com	Senior Citizens Building, Corrigin
Shire of Cuballing			
O	Shire of Cuballing	P: (08) 9883 6031	Campbell St, Cuballing

# Services by Local Government

Shire of Cunderdin			
M	Cunderdin Hospital	P: (08) 9635 2222 or Child Health Centre (08) 9635 2216	Cubbine St, Cunderdin
E	Cunderdin Early Learning Centre	P: (08) 9635 1337	56 Lundy Ave, Cunderdin
P	Cunderdin Playgroup Inc	P: Tammy 9635 1196	44 Lundy Ave, Cunderdin
T	Cunderdin Toy Library	P: (08) 9635 1337	Cunderdin CRC, 56 Lundy Ave, Cunderdin
P	Meckering Playgroup	P: Louise (08) 9625 1390	Knight St, Meckering
Shire of Dalwallinu			
M	Dalwallinu Hospital	P: (08) 9661 0200	Myers St, Dalwallinu
E	Dalwallinu Clubhouse Early Learning Centre	P: (08) 9661 2609	67-69 McNeil St, Dalwallinu
P	Dalwallinu Playgroup Inc	E: cole_family@live.com.au	McNeill St, Dalwallinu
P	Aboriginal Playgroup	P: (08) 9661 1204	Dalwallinu District High School, Dalwallinu
T	Dalwallinu Toy Library	P: Lisa (08) 9651 7196	McNeill St, Kalannie
H	Kalannie Child Health Centre	P: (08) 9661 0100	Old CWA Rooms, Kalannie
P	Kalannie Playgroup	P: (08) 9666 2023	Bussel St, Kalannie
T	Kalannie Toy Library	P: Siobhan (08) 9666 2194	Kalannie CRC, 67 Roche St, Kalannie
Shire of Dandaragan			
H	Jurien Bay Health Centre	P: (08) 9652 0200	Whitfield St, Jurien Bay
E	Coastal Kids Care Inc	P: (08) 9652 1808	3 Bayliss St, Jurien Bay
E	Jurien Bay After School Care	P: (08) 9652 1808	3 Bayliss St, Jurien Bay
P	Jurien Bay Playgroup	P: 0437 507 070	3 Bayliss St, Jurien Bay
H	Dandaragan Community Health Centre	P: (08) 9651 4368	Dandaragan Shire Building, Dandaragan Rd, Dandaragan
P	Dandaragan Playgroup	P: 0416 209 156	Dandaragan Community Centre, Dandaragan
H	Badgingarra Child Health Centre	P: (08) 9651 4368	Badgingarra Community Centre, Badgingarra
M	Cervantes Nursing Post	P: (08) 9652 7069	Weston St, Cervantes
Shire of Dowerin			
H	Dowerin Child Health Centre	P: (08) 9629 0104	Silver Chain Centre, East St, Dowerin
E	Lil Tigers Early Childhood Centre	P: (08) 9631 1790	10 Cottrell St, Dowerin
P	Dowerin Playgroup		Cottrell Street, Dowerin
Shire of Dumbleyung			
M	Dumbleyung Hospital	P: (08) 9863 4022 or Child Health Centre (08) 9864 6047	McIntyre St, Dumbleyung
E	Great Beginnings Family Day Care Scheme	P: (08) 9881 2991	Serviced from Narrogin at various locations
E	Gnowangerup Family Support Association	P: (08) 9827 1454 or www.gfsa.com.au/Mobile-Services	Services Dumbleyung, Newdegate and Lake Grace
P	Dumbleyung Playgroup	P: (08) 9863 4206	Ambulance Centre, Harvey Street, Dumbleyung

T	Dumbleyung Toy Library	P: Lisa (08) 9864 1032	Ambulance Centre, Harvey Street, Dumbleyung
E	Kukerin Family Day Care	P: (08) 9864 1042	Springhurst Rd, Kukerin
M	Kukerin Nursing Post	P: (08) 9864 6047	Manser St, Kukerin
P	Kukerin Playgroup	P: (08) 9864 6034	21 Manser St, Kukerin
<b>Shire of Gingin</b>			
H	Coastal Health Service	P: (08) 9575 1827	Gingin Business Centre, Brockman St, Gingin
H	Gingin Community Health Centre	P: (08) 9575 1686 or Child Health Centre (08) 9575 2440	Gingin Business Centre, Brockman St, Gingin
E	Gingin Early Years Care and Education Centre	P: (08) 6267 0227	18 Fraser St, Gingin
P	Gingin Playgroup Inc	P: (08) 9575 1995	Lot 126, Constable Street, Gingin
H	Lancelin Health Centre	P: (08) 9655 2202 or Child Health Centre (08) 9650 1057	61 Gingin Rd, Lancelin
P	Lancelin Playgroup Association Inc	P: 0413 880 443	Gingin Rd, Lancelin
P	Lancelin Primary 3yo Playgroup	P: 0427 043 957	Lancelin Primary School, Gingin Rd, Lancelin
O	Story Time		Gingin and Lancelin Libraries
<b>Shire of Goomalling</b>			
H	Goomalling Community Health Centre	P: (08) 9629 0104	Forrest St, Goomalling
M	Goomalling Hospital	P: (08) 9629 0100	Forrest St, Goomalling
E	Goomalling Gumnuts	P: (08) 9629 1188	Cnr Hoddy & Quinlan St's, Goomalling
P	Goomalling Playgroup	E: playgroup@goomalling.wa.gov.au	Goomalling Children's Centre Inc, Eaton St, Goomalling
T	Goomalling Toy Library	P: Karen (08) 9629 1343	59-61 Railway Tce, Goomalling
O	Better Beginnings Literacy Program	P: (08) 9629 1570	Goomalling CRC, 51-53 Railway Tce, Goomalling
<b>Shire of Kellerberrin</b>			
M	Kellerberrin Memorial Hospital	P: (08) 9045 6222 or Community Health Service (08) 9045 6239	51-63 Gregory St, Kellerberrin
P	Kellerberrin Playgroup	P: (08) 9045 4586	68 James St, Kellerberrin
T	Kellerberrin Toy Library	P: (08) 9045 4991	Kellerberrin CRC, 94-96 Massingham St, Kellerberrin
N	Early Years Network	P: (08) 9045 4308	Kellerberrin DHS, Kellerberrin
O	Little Learners	P: (08) 9045 4586	Kellerberrin DHS, Kellerberrin

# Services by Local Government

Shire of Kondinin			
M	Kondinin District Health Service	P: (08) 9894 1222	Graham St, Kondinin
N	Kondinin Early Years Network		
H	Hyden Child Health Centre	P: (08) 9880 5021	Silver Chain Nursing Post, Hyden
E	Hyden Child Care Centre	P: (08) 9880 5135	70 McPherson Street, Hyden
T	Hyden Toy Library	P: Heather (08) 9880 5028	McPherson St, Hyden
O	Kondinin Isolated Children's Parent Association	P: Maree (08) 9889 1198	PO Box 17, Kondinin
O	Boogie Roos	P: Sandra 0410 708 000 or E: sandra@boogieroos.com	Hyden Recreation Center, Hyden
Shire of Koorda			
H	Koorda Community Health Service	P: (08) 9684 1288	21 Allenby St, Koorda
P	Country Bratz Playgroup	P: (08) 9682 1013	Ningham Street, Koorda
Shire of Kulin			
H	Kulin Child Health Centre	P: (08) 9880 1056	Kulin Medical Centre, Johnston St, Kulin
E	Kulin Child Care Centre	P: (08) 9880 1636	Lot 297 Gordon St, Kulin
P	Kulin Kids Club Inc	P: Amy 0417 902 692	High Street, Kulin
T	Kulin Toy Library	P: Jill (08) 9880 1114	Kulin Community Resource Centre, Johnston St, Kulin
O	Boogie Roos	P: Sandra 0410 708 000 or E: sandra@boogieroos.com	Kulin Recreation Centre, Kulin
Shire of Lake Grace			
M	Lake Grace Hospital	P: (08) 9890 2222 or Child Health Centre (08) 9890 2246	Memorial Drive, Lake Grace
E	Gnowangerup Family Support Association	P: (08) 9827 1454 or www.gfsa.com.au/Mobile-Services	Services Dumbleyung, Newdegate and Lake Grace
P	Lake Grace Playgroup Inc	P: 0409 088 011	Absolon Street, Lake Grace
T	Lake Grace Toy Library	P: Amanda 0488 216 601	Lake Grace CRC, Cnr Bishop St & School Pl, Lake Grace
H	Newdegate Child Health Centre	P: Lake Grace Child Health Centre (08) 9890 2246	Newdegate Shire Hall, Newdegate
P	Newdegate Nippers Playgroup Inc	P: (08) 9871 1666	Newdegate Primary School, Newdegate
H	Lake King Child Health Centre	P: (08) 9838 2211	Lake King Town Hall, Lake King
P	Lake King Playgroup	P: (08) 9838 0025	Lake King Town Hall, Lake King
H	Varley Child Health Centre	P: (08) 9875 1030	19 Arthur St, Varley
P	Varley and Districts Playgroup	P: (08) 9875 2070	Varley Pavilion, Carstairs Rd, Varley

Shire of Merredin			
H	Merredin Community Health Service	P: (08) 9041 0444	Cnr Queen & Mitchell St's, Merredin
M	Merredin Hospital	P: (08) 9081 3222	Kitchener Rd, Merredin
E	Madcaps Child Care Centre	P: (08) 9041 1934	Kitchener Rd, Merredin
P	Merredin Playgroup	P: (08) 9041 1770	1 Throssell Road, Merredin
P	Amity Health Playgroup	P: (08) 9041 0900	Amity Health, PO Box 5294, Albany
T	Merredin Toy Library	P: (08) 9041 3033	Merredin Recreation & Leisure Centre, Bates St, Merredin
N	Eastern Wheatbelt Early Years Network	P: (08) 9622 0002	
O	Disability Services Local Area Coordinator	P: (08) 9041 2700	Northam
O	Best Beginnings Parenting Support	P: (08) 9621 0400	Serviced from Northam at various locations
O	Mothers of Pre-Schoolers (MOPS)	P: (08) 9041 2288	Merredin Church of Christ, 17 Throssell Rd, Merredin
O	Aboriginal Children Get Ready for School	P: Janice (08) 9041 2700 or 0407 084 822	26 Bates St, Merredin
O	Mums and Bubs Social and Walking Group	P: (08) 9041 3033	Merredin Recreation & Leisure Centre, Bates St, Merredin
O	Merredin Kids' Health Link	P: (08) 9041 0900	Amity Health, PO Box 5294, Albany
O	Kinder Moves and Mini Moves	P: (08) 9041 3033	Merredin Recreation & Leisure Centre, Bates St, Merredin
Shire of Moora			
H	Moora Community and Child Health Centre	P: Child Health Clinic (08) 9651 0281	Dandaragan St, Moora
M	Moora Hospital	P: (08) 9651 0222	Dandaragan St, Moora
E	Moora and Districts Child Care Centre	P: (08) 9651 1194	Lot 16, Keane St, Moora
P	Moora Playgroup Inc	P: Danielle 0488 129 868	Lot 3, Roberts Street, Moora
N	Moora Early Years Network	P: (08) 9652 0200	
T	Moora Toy Library	P: Zoe 0487 426 977	Moora Primary School Kindy Room, Moora
O	Disability Services Local Area Coordinator	P: (08) 9651 1850 or 0419 330 517	Unit 14, 12 Dandaragan St, Moora
O	Best Start (Aboriginal Early Years)	P: Roslyn (08) 9651 1294 or 0417 975 342	41 Clinch St, Moora
O	Best Beginnings Parenting Support	P: (08) 9621 0400	Serviced from Northam at various locations
O	Mothers of Pre-Schoolers (MOPS)	P: 0439 033 911	Moora Baptist Church, Ranfurly St, Moora
H	Miling Child Health Centre	P: (08) 9651 0279	Miling Child Health Centre, Miling
P	Bindi/Miling Playgroup	P: Clare (08) 9654 2043	Miling Football Pavilion, Miling
H	Watheroo Child Health Centre	P: (08) 9651 0279	Watheroo Town Hall, Watheroo
P	Watheroo Playgroup	P: Kellie (08) 9651 7165	Watheroo Town Hall, Watheroo



# Services by Local Government

Shire of Mount Marshall			
H	Beacon Child Health Centre	P: (08) 9684 1288	Silver Chain Nursing Post, Beacon
P	Beacon Playgroup		Beacon Hall, entry off Hamilton St, Beacon
T	Beacon Toy Library	P: (08) 9686 1014	Beacon CRC, Beacon Central, 11 Rowland St, Beacon
H	Bencubbin Child Health Centre	P: (08) 9047 1123	Silver Chain Nursing Post, Bencubbin
P	Bencubbin Playgroup	P: (08) 9686 2078	Sturt Pea House, Monger St, Bencubbin
Shire of Mukinbudin			
M	Mukinbudin Nursing Post	P: (08) 9047 1123	Cnr Ferguson & Maddock St's, Mukinbudin
E	Boodie Rats Childcare	P: (08) 9047 1209	14 Maddock St, Mukinbudin
P	Mukinbudin Playgroup	E: jeckandandy@bigpond.com	14 Maddock St, Mukinbudin
T	Mukinbudin Toy Library	P: (08) 9047 1129	Mukinbudin CRC, Mukinbudin
P	Bonnie Rock Playgroup		
Shire of Narembeen			
H	Narembeen Child Health Centre	P: (08) 9064 7388	Churchill St, Narembeen
M	Narembeen Memorial Hospital	P: (08) 9064 6222	Ada St, Narembeen
E	Narembeen Numbats	P: (08) 9064 7250	5 Churchill St, Narembeen
P	Narembeen Playgroup	P: Renee (08) 9064 8024	5 Churchill St, Narembeen
T	Narembeen Toy Library	P: Lucy 0428 870 330	5 Churchill St, Narembeen

Shire of Narrogin			
H	Southern Wheatbelt Primary Health Service	P: (08) 9881 0385	Williams Rd, Narrogin
M	Narrogin Hospital	P: (08) 9881 0333	Williams Rd, Narrogin
E	Narrogin Regional Child Care Services	P: (08) 9881 2401	Cnr Park St & Kennedy William Way, Narrogin
E	Narrogin Regional Recreational Complex Childcare	P: (08) 9881 2651	Clayton Rd, Narrogin
E	Great Beginnings Family Day Care Scheme	P: (08) 9881 2991	Cnr Park St & Kennedy William Way, Narrogin
P	Narrogin Independent Playgroup Inc	P: 0400 523 036	Butler Street, Narrogin
T	Narrogin Toy Library	P: Belinda 0429 086 911	Narrogin Recreation Centre, 50 Clayton St, Narrogin
N	Early Years Network	P: (08) 9881 0385	Southern Wheatbelt Primary Health Service, Williams Rd, Narrogin
O	Best Beginnings Parenting Support	P: (08) 9621 0400	Serviced from Northam at various locations
O	Disability Services Local Area Coordinator	P: (08) 9881 4855	Government Offices, Park St, Narrogin
O	Better Beginnings Literacy Program	P: (08) 9881 1751	Narrogin Library
O	New Parent Coffee and Chat group	P: Jo (08) 9881 0385	Southern Wheatbelt Primary Health Service, Williams Rd, Narrogin
O	Mothers of Pre-Schoolers (MOPS)		Baptist Church, Williams Rd, Narrogin
O	Kindy Gym	P: 0417 940 118	Narrogin Recreation Centre, 50 Clayton St, Narrogin
O	Best Start (Aboriginal Early Years)	P: Leanne (08) 9881 6693 or 0427 081 768	Narrogin Recreation Centre, 50 Clayton St, Narrogin
O	Boogie Roos	P: Sandra 0410 708 000 or E: sandra@boogieroos.com	Baptist Church, Narrogin
O	Narrogin Girl Guides	P: (08) 9881 1605	8 Clough Pl, Narrogin
O	Narrogin Scout Group	P: Sharon (08) 9883 6201	PO Box 313, Narrogin

# Services by Local Government

Shire of Northam			
H	Avon and Central Primary Health Service	P: (08) 9690 1320 or (08) 9690 1600	Robinson St, Northam
H	Wheatbelt Public Health Unit	P: (08) 9622 4320	Unit 3, Avon Mall, 178 Fitzgerald St, Northam
M	Northam Hospital	P: (08) 9690 1300	Robinson St, Northam
E	Great Beginnings Early Education for Life	P: (08) 9622 5167	8 Duke St, Northam
E	Northam Vacation Care	P: (08) 9622 5153	Northam Recreation Centre, Northam
E	Lumsden House Family Day Care	P: (08) 9622 2444	75 Duke St, Northam
E	Avonvale Education Support Centre	P: (08) 9622 3610	69 Hutt St, Northam
P	Northam Playgroup	P: Cindy 0417 993 358	Benard Park, Cnr Grey St & Minson Ave, Northam
P	Bilya Koolangars Playgroup	P: (08) 9228 8008	Kindy Building, Hutt St, Northam
P	Bridgeley Playgroup	P: (08) 9622 3981	Bridgeley Community Centre, 91-93 Wellington St, Northam
P	Little Smarties Aboriginal Playgroup	P: (08) 9622 1489	Avonvale Primary School, Hutt St, Northam
T	Northam Toy Library	P: Tina 0427 192 349	Old Fire Station, 87 Duke St, Northam
N	Avon Early Years Network	P: (08) 9622 0002	
O	Share & Care Community Services Group	P: (08) 9622 2828	PO Box 365, Northam
O	Best Beginnings Parenting Support	P: (08) 9621 0400	Serviced from Northam at various locations
O	Young Parents at Northam (LOC)	P: (08) 9228 8088	351 Fitzgerald St, Northam
O	Mothers of Pre-Schoolers (MOPS)	P: (08) 9622 3981	Church of Christ, Bridgeley Community Centre, 91-93 Wellington St, Northam
O	Disability Services Local Area Coordinator	P: (08) 9621 2695 or 0427 081 594	Shop 7, 187 Fitzgerald St, Northam
O	Strong Families Parenting Support	P: (08) 9622 0004 or 0427 196 859	
O	Better Beginnings Literacy Program	P: (08) 9621 1600	Northam Library, 298 Fitzgerald St, Northam
O	Australian Breastfeeding Association (Northam Group)	P: Amanda (08) 9622 9593	PO Box 530, Northam
H	Wundowie Child Health Centre	P: (08) 9573 6741	Cnr Boronia & Banksia St's, Wundowie
E	Fluffy Ducklings Day Care	P: (08) 9573 6380	Lot 424, Boronia Ave, Wundowie
E	Bakers Hill Out of School Hours Care	P: 0419 438 949	33 St George St, Bakers Hill
P	Bakers Hill/Clackline Playgroup	P: Fiona 0409 969 935	Clackline Community Hall, Clackline

Shire of Nungarin			
O	Nungarin CRC	P: (08) 9046 5400	28 Railway Ave, Nungarin
Shire of Pingelly			
M	Pingelly Hospital	P: (08) 9887 2222	38 Stratford St, Pingelly
E	Great Beginnings Family Day Care Service	P: (08) 9881 2991 or www.gfsa.com.au/Mobile-Services	Serviced from Narrogin at various locations
T	Pingelly Toy Library	P: Tia (08) 9887 1263	Cnr Queen & Pasture St's, Pingelly
P	Pingelly Playgroup	P: Alyssa (08) 9887 1263	Old Pre-Primary Building, Queen St, Pingelly
O	Mothers of Pre-Schoolers (MOPS)	P: (08) 9887 7113	Pingelly Baptist Church, 33 Sharow St, Pingelly
Shire of Quairading			
M	Quairading Hospital	P: (08) 9645 2222	Harris St, Quairading
E	Little Rainmakers	P: (08) 9645 0870 or 9645 0024	10 Parker St, Quairading
T	Quairading Toy Library	P: Renee (08) 9645 5228	Quairading CRC, 1 Parker St, Quairading
P	Quairading Playgroup	P: (08) 9645 1255	Quairading Kindergarten, Murphy St, Quairading
Shire of Tammin			
H	Tammin Child Health Centre	P: Cunderdin Child Health Centre (08) 9635 2216	
P	Tammin Playgroup	P: Kate (08) 9637 1164	Walston Street, Tammin
Shire of Toodyay			
H	Toodyay Child Health Centre	P: (08) 9574 4577	Stirling Tce, Toodyay
E	Great Beginnings Early Education for Life	P: (08) 9574 2922	2 Settlers Ridge, Toodyay
E	Little Rascals	P: (08) 9574 2922	2 Settlers Ridge, Toodyay
P	Toodyay Playgroup Association Inc	P: (08) 9574 5440	Community Centre, 79 Stirling Terrace, Toodyay
P	Toodyay Kindergym Playgroup	P: (08) 9574 4529	Toodyay Pavilion, Toodyay
T	Toodyay Toy Library	P: Moni 0437 655 901	Community Centre, 79 Stirling Terrace, Toodyay
P	Morangup Playgroup	P: Emma 0402 788 201 or Chere 0418 926 586	Community Hall, Morangup
Shire of Trayning			
P	KTY Playgroup	P: (08) 9683 1017	Cnr Glass & Twine St's, Trayning
M	Kununoppin Hospital	P: (08) 9683 2044	Leake St, Kununoppin

# Services by Local Government

Shire of Victoria Plains			
H	New Norcia Child Health Centre	P: Bindoon Child Health Centre (08) 9576 0510	
P	Calingiri Playgroup	E: aaronandhilda@hotmail.com	Yulgering Road, Calingiri
P T	Victoria Plains Playgroup and Toy Library	P: (08) 9651 1525 or (08) 9654 6055	Great Northern Hwy, New Norcia
H	Bolgart Child Health Centre	P: (08) 9629 0104	CWA Rooms, Bolgart
P	Bolgart Playgroup	P: (08) 9627 5216	Bindi Bindi Road, Bolgart
O	Victoria Plains Kindy Gym	E: tracysievewright@yahoo.com	Yerecoin Hall, Yerecoin
Shire of Wagin			
H	Wagin Community Health Services	P: (08) 9861 1224	Tavistock Rd, Wagin
M	Wagin Hospital	P: (08) 9861 3444	6 Warwick St, Wagin
E	Wagin Huggle Bears Day Care	P: (08) 9861 1609	1 Johnston St, Wagin
P	Wagin Playgroup	P: Amanda 0400 522 569	Wagin Recreation Centre, Playgroup Room, Wagin
T	Wagin Toy Library	P: Amanda (08) 9861 2315	Eric Farrow Building, Wagin Showgrounds, Wagin
N	Wagin Early Years Network	P: (08) 9861 1644	Wagin CRC, Tudhoe St, Wagin
Shire of Wandering			
H	Wandering Child Health Centre	P: (08) 9883 8311	CWA Rooms, Watts Street, Wandering
P	Wandering Playgroup Inc	P: Jonelle 0417 964 792	CWA Rooms, Watts Street, Wandering
T	Wandering Toy Library	P: (08) 9884 1561	Wandering CRC, 18 Watts St, Wandering
O	Better Beginnings Literacy Program	P: (08) 9884 1561	Wandering CRC, 18 Watts St, Wandering
O	Boogie Roos	P: Sandra 0410 708 000 or E: sandra@boogieroos.com	Wandering Community Centre, Down St, Wandering
Shire of West Arthur			
H	Darkan Child Health Centre	P: (08) 9885 1006	Health Resource Centre, Burrowes St, Darkan
E	Kids Central Child Care	P: (08) 9736 1856	2 Darkan Sth Rd, Darkan
E	Geraldine King Family Day Care	P: Geraldine (08) 9736 1086	Bunce-King Rd, Darkan
P	Darkan Playgroup	P: (08) 9736 1389	Sport and Community Centre, Darkan
T	Darkan Toy Library	P: Mel (08) 9885 7310	2 Darkan Sth Rd, Darkan
Shire of Westonia			
O	Westonia CRC	P: (08) 9046 7077	33 Wolfram St, Westonia
Shire of Wickepin			
M	Wickepin Nursing Post	P: (08) 9888 1104 or Child Health Centre (08) 9888 2222	Johnston St, Wickepin
P	Wickepin Playgroup	P: Kelly (08) 9888 1113	Lot 1, Campbell Street, Wickepin
E	Great Beginnings Family Day Care Service	P: (08) 9881 2991 or www.gfsa.com.au/Mobile-Services	Serviced from Narrogin at various locations

Shire of Williams			
M	Williams Nursing Post	P: (08) 9885 1006	7 Adams St, Williams
E	Willi Wagtails Childcare Centre	P: (08) 9885 1673	1 Growse St, Williams
P	Williams Playgroup	P: (08) 9885 1602	Arts and Craft Centre, Albany Hwy, Williams
T	Williams Toy Library	P: Sharon 0400 711 664	Arts and Craft Centre, Albany Hwy, Williams
Shire of Wongan Ballidu			
H	Wongan Hills Community Health Centre	P: (08) 9671 1129	Cnr Ackland & Mitchell St's, Wongan Hills
M	Wongan Hills Hospital	P: (08) 9691 1222	Ackland St, Wongan Hills
E	Wongan Cubbyhouse	P: (08) 9671 1811	3 Stickland St, Wongan Hills
P	Wongan Hills Playgroup	P: Georgie (08) 9672 1050 or 0407 823 407	Cnr Johnston & Stickland St, Wongan Hills
T	Wongan Toybox	P: Lucinda (08) 9671 1884 or 0418 173 454	Cnr Johnston & Stickland St, Wongan Hills
P	Ballidu Playgroup	P: (08) 9674 1226	Fairbanks St, Ballidu
Shire of Wyalkatchem			
H	Wyalkatchem Community Health Service	P: (08) 9681 1241 or Child Health Centre (08) 9684 1288	Honour Ave, Wyalkatchem
M	Wyalkatchem-Koorda and Districts Hospital	P: (08) 9692 1222	Honour Ave, Wyalkatchem
P	Wyalkatchem Playgroup Inc	P: (08) 9681 5007	Wyalkatchem Community Centre, Wyalkatchem
O	Kindy Gym	P: Tanya (08) 9681 1424 or 0407 992 329	Town Hall, Wyalkatchem
Shire of Yilgarn			
H	Southern Cross Community Health Service	P: (08) 9049 1321	Archernar St, Southern Cross
M	Southern Cross Hospital	P: (08) 9081 2222	Coolgardie Rd, Southern Cross
E	Yilgarn Occasional Child Care Centre	P: (08) 9049 1554	Cnr Spica & Canopus St's, Southern Cross
P	Southern Cross Playgroup	P: (08) 9049 1761	Antares St, Southern Cross
Shire of York			
M	York Hospital	P: (08) 9641 0200	Trews Rd, York
E	York Child Care Centre	P: (08) 9641 1898	195 Avon Tce, York
P	York Family Playgroup Inc	P: Tanya 0417 940 772	York Early Years Hub, Forrest Rd, York
N	Early Years Network/Hub	P: Meg 0421 420 652	York Early Years Hub, Forrest Rd, York
P	Noongar Family Playgroup	P: Lois 0466 056 204	York Recreation & Convention Centre, 44 Forrest St, York
T	York Toy Library	P: Emma 0407 981 451	York Early Years Hub, Forrest Rd, York
O	York Parents Group	P: Tracy (08) 9641 0200	York Early Years Hub, Forrest Rd, York
O	Wheatbelt Individual and Family Support Association	P: (08) 9641 2557 or W: <a href="http://www.wifsa.org.au">www.wifsa.org.au</a>	53 Christie Retreat, York

## Frequently Asked Questions

### *I am ready to get back in the workforce... where do I start to find Child Care?*

Contact the Department for Local Government and Communities and talk to a Children's Services Officer to find out what options are available to you. Children's Services Officers provide information and support to parents and carers to assist selecting and accessing children's and early years services that best meet their needs and the needs of their children. You can also download the Services for Families, Parents, Carers and Children guide.

A: 26 Gordon Street (PO Box 396), Northam WA 6401

P: (08) 9622 0002

E: [deborah.clune@communities.wa.gov.au](mailto:deborah.clune@communities.wa.gov.au)

W: [www.communities.wa.gov.au/childrenandfamilies/childcare/Pages/ChildrensServicesOfficers.aspx](http://www.communities.wa.gov.au/childrenandfamilies/childcare/Pages/ChildrensServicesOfficers.aspx)

### *What types of care are available?*

Family Day Care and Child Care Centres – Provide child care primarily for babies, toddlers and children prior to commencing school. Some may also offer places for primary school age children.

Outside school hours care centres and outside school hours family day care – Provide child care for school-age children from kindergarten age. Some services offer places for children up to the age of 15 years and six months.

Crèches, in-home care, nannies and babysitters – These child care centres are not licensed. However operators have a duty of care to ensure children are safe and well cared for.

### *What benefits am I entitled to?*

To find out what benefits you are entitled to contact the Department of Human Services. A full list of contacts are available at:

W: [www.humanservices.gov.au](http://www.humanservices.gov.au)

You can also access information via the MyChild Hotline: 13 36 84

W: [www.mychild.gov.au/pages/CCFactSheets.aspx](http://www.mychild.gov.au/pages/CCFactSheets.aspx) (For online calculators)

W: [www.mychild.gov.au](http://www.mychild.gov.au)



### *What can I do if I have a complaint about a Child Care Centre?*

The Department for Local Government and Communities is responsible for approving and monitoring education and care services through our Education and Care Regulatory Unit. The Regulatory Unit contributes to the quality of child care in Western Australia by ensuring education and care services comply with the Education and Care Services National Law (WA) 2012 and the Education and Care Services National Regulations 2012. If you have concerns about an education and care service please contact the Regulatory Unit.

P: (08) 6210 3333 or 1800 199 383 (Freecall)

W: [www.communities.wa.gov.au/CHILDRENANDFAMILIES/Childcare/Pages/default.aspx](http://www.communities.wa.gov.au/CHILDRENANDFAMILIES/Childcare/Pages/default.aspx)



# Glossary



ACECQA	Australian Children's Education & Care Quality Authority
ARACY	Australian Research Alliance for Children and Youth
CALD	Culturally and linguistically diverse
CCB	Child Care Benefit
CCR	Child Care Rebate
CHILD	Child Inclusive Learning and Development Australia
DCP	Department for Child Protection
DFC	Department for Communities
DHS	Department of Human Services
DoE	Department of Education
DSS	Department of Social Services
ECEC	Early Childhood & Education Care
FDC	Family Day Care
GCCB	Grandparent Child Care Benefit
JETCCFA	Jobs, Education and Training Child Care Fee Assistance
LDC	Long Day Care
NPC	National Police Check
OSHC	Outside School Hours Care
RCCDF	Regional Community Child Care Development Fund
RDAW	Regional Development Australia Wheatbelt Inc
REACH	Rural Early Childhood Education Program
RfR	Royalties for Regions funding program
WOCS	Wheatbelt Organisation for Children's Services
WWC	Working With Children check



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